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Disapproved _____

Action Item 5

NEW WORKFORCE POLICY P89 – BUSINESS AND EMPLOYER SERVICES

Consistent with state and Federal law, CareerSource Florida and FloridaCommerce recommend implementation of New Workforce Policy P89 – Business and Employer Services to provide Local Workforce Development Boards clear guidance related to business and employer services.

Local Workforce Development Boards (LWDBs) must provide employer-focused services through the one-stop system consistent with [20 CFR 678.435](#) and Florida's WIOA Combined Plan. This policy establishes statewide expectations for business and employer services, including employer outreach, sector partnership engagement, and delivery of workforce solutions that support hiring, retention, and skill development. LWDBs must integrate business services with employment, education, and training activities in alignment with [Training and Employment Guidance Letter \(TEGL\) 19-16](#), [TEGL 03-23](#), and [TEGL 16-16](#), and coordinate efforts with economic and education partners to support regional labor market needs.

LWDBs must maintain local operating procedures compliant with WIOA, 20 CFR, and Chapter 445, Florida Statutes, ensuring accurate reporting and accountability for those activities associated with this policy. Performance measures include those designed to gauge the effectiveness of LWDB services to individuals with barriers to employment and employer engagement. These requirements aim to guarantee high-quality workforce services and continuous improvement across Florida's workforce system.

CareerSource Florida and FloridaCommerce worked with LWDBs to refine policy goals, establish measurable outcomes, and build systems to implement and monitor progress. This policy was sent to all 21 LWDBs for consultation from April 10 – April 27, 2026. CareerSource Florida received 24 comments from 6 LWDBs. A thorough review of the comments was conducted by CareerSource Florida and FloridaCommerce. Approximately 88% of feedback received was incorporated into the policy or used to inform the development of technical assistance and guidance.

This policy applies to CareerSource Florida, FloridaCommerce, all 21 LWDBs and all planning regions.

FOR CONSIDERATION

- Approval of this new workforce policy.

ATTACHMENTS

[LWDB Consultation P89 Business and Employer Services](#)