

State Procured or Developed Tools and Services

Section 14.36, Florida Statutes establishes goals to increase alignment and efficiency of the state's workforce development system. Local Workforce Development Boards (LWDBs), Regions, and direct grant recipients must make efforts to reduce administrative costs and minimize duplication by using information technology to improve services.

[CareerSource Florida Workforce Policy O124 – Statewide Standardization of Tools and Services](#) – requires tools and services negotiated and acquired at the state level to be used by all LWDBs that have an identified need for the specific purpose for which the tools and services are acquired. LWDBs are prohibited from using funds sub-granted by FloridaCommerce for the purchase of tools and services that are duplicative of state-procured resources without an approved [waiver request](#). Waivers are limited to two years or until the contract expires, whichever occurs first.

When a state-procured tool or service is not available, LWDBs must attempt to first use common tools or services procured by a regional planning area. Regional planning areas can assist by negotiating improved rates for the LWDBs in their planning area. Prior to procuring separate solutions, LWDBs must show evidence of work with the local regional planning area to provide a common tool or service at a reduced rate.

The list below describes state-procured, workforce-specific tools and services developed in collaboration with FloridaCommerce.

Tool/Service	Type	Description	Location
Funding Dashboard	Accountability	Breaks down funding for each local workforce development board (LWDB) by source, showing allocation of state dollars.	https://analytics.careersourceflorida.com/Funding
EconoVue	Economic Analysis	Data visualization and business intelligence platform for workforce and economic development, supporting employer outreach and outcomes.	Home - EconoVue™ Workforce Development Business Engagement
Chmura	Economic Analysis	Labor market data and analytics platform (JobsEQ) for workforce, education, and economic development.	Labor Market Data & Economic Consulting Solutions Chmura
Florida Insight	Labor Exchange / Case Management	Central LMI hub with dashboards, regional comparisons, and career tools for evidence-based decisions.	https://www.floridajobs.org/economic-data
Employ Florida	Labor Exchange / Case Management / Document Management / Electronic Signature/ Provider Management	Core platform connecting job seekers, employers, and professionals, with compliance and labor market data.	https://www.employflorida.com/vosnet/default.aspx
One-Stop Service Tracking (OSST)	Labor Exchange / Case Management	Case management for Welfare Transition and SNAP E&T, automating registration, assessments, and outcome tracking.	osst.commerce.fl.gov/OSST/casetracking/ct_displayframe_fnc.cfm?ver=old&session_id=y
Salesforce	Business Engagement	Administered by CareerSource Florida, a Customer Relationship Management (CRM) platform for business engagement, grant automation, and analytics across all local boards.	Licenses provided by CareerSource Florida.
Business and Workforce Dashboard	Training Grants Information	Hosted by CareerSource Florida, the Business and Workforce Dashboard provides data on state training grants, including Quick Response Training (QRT) and Incumbent Worker Training (IWT).	https://analytics.careersourceflorida.com/BusinessAndWorkforce

Tool/Service	Type	Description	Location
FL Workforce Integrated Networking System (FL WINS)	Customer Intake / Staff Training	Online opportunity portal, allowing access to available state, federal, and local services and tools providing Floridians with broader access to education and training options, labor market information, career planning tools, workforce training, and education support.	https://customer.flwins.fl.gov/flwins/s/?language=en_US
FL WINS Training Platform	Staff Training	Built on the Cornerstone Learning Management System, the FL WINS training platform creates interactive, digital, scenario-based training that upskills line-of-service staff on cross-agency programs and customer service best practices.	https://flwins.csod.com/
Workforce Information Technology Solution (WITS)	Customer Intake / Staff Training	Centralized case management and reporting platform for the CareerSource Florida network.	https://fl.witsweb.org/Public/
Letter Grades Application	Performance Dashboard	Hosted on the CareerSource Florida Analytics website, this application provides a standard, statewide assessment that allows LWDBs to identify strengths and improvement areas.	https://analytics.careersourceflorida.com/LetterGrades
Board Performance Dashboard	Performance Dashboard	Hosted by CareerSource Florida, this dashboard provides a visualization of each LWDB's performance relative to goals.	https://analytics.careersourceflorida.com/BoardPerformance
Barriers to Employment Dashboard	Information	Hosted by CareerSource Florida, this dashboard shows common barriers for each LWDB compared to the state average.	https://analytics.careersourceflorida.com/BarriersToEmployment
Credential Inventory Database (CID) (Salesforce)	Customer Intake / Staff Training	The Credential Inventory Database is a CRM system allowing CareerSource Florida, FloridaCommerce, and FDOE to work together in real time to check if credentials submitted for inclusion on the MCL match job demand and wages. The system includes tools for appeals and reports. These changes improve teamwork across agencies, help applicants follow submissions in real time, and ensure approved credentials meet Florida's workforce needs and are publicly available, as required by the REACH Act.	https://careersourceflorida.my.site.com/mcloud/application/s/login/
CLIFF Dashboard	Customer Intake	The CLIFF dashboard hosted by CareerSource Florida helps case managers and families plan career strategies to achieve economic stability and mitigate benefit loss.	https://analytics.careersourceflorida.com/CLIFF
Workforce Training Institute	Board and Staff Training	Required under Chapter 445.008, F.S. , the Workforce Training Institute is a resource of training modules for workforce development leaders and professionals throughout Florida. These trainings complement those offered on Florida Department of Commerce's website and the U.S. Department of Labor's Workforce GPS .	https://careersourceflorida.com/boardroom/workforce-training-institute/
Florida Ready to Work	Employability Skills Training	State-sponsored career readiness and credentialing program, free to the network and partners.	https://www.floridareadytowork.com/
Network Directory	Contact Information	Directory for Florida's 21 Local Workforce Development Boards.	https://analytics.careersourceflorida.com/NetworkDirectory/Login

Tool/Service	Type	Description	Location
CareerSource Florida Brand Standards Manual	Branding	Establishes brand standards for the network, covering identity, logo usage, and communications.	https://careersourceflorida.com/wp-content/uploads/2025/02/250206_CSF_Brand_Standards_Manual.pdf
Apprenticeship Toolkit	Toolkit	Apprenticeship toolkits for businesses, education partners, and LWDBs hosted on the Apprentice Florida Website include resources for stakeholders and network partners to build and launch apprenticeship programs.	https://apprenticeflorida.com/resources/
Sector Strategies Toolkit	Toolkit	Guidance for developing industry-driven workforce goals and enhancing services.	https://careersourceflorida.com/about-us/policies-and-initiatives-old/sector-strategies/
Standardized ITA Template	Template	Sets clear terms for ITA agreements, ensuring compliance and protecting all parties.	https://www.floridajobs.org/docs/default-source/lwdb-resources/policy-and-guidance/final_ita-agreement.pdf