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Disapproved \_\_\_\_\_

## **Action Item 4**

### **WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) ADULT AND DISLOCATED WORKER PROGRAM ELIGIBILITY**

Public Law 113-128, the Workforce Innovation and Opportunity Act (WIOA) supports Adult and Dislocated Worker programs to help Floridians find stable jobs and meet employer demands. The Adult program targets individuals 18 and older, especially those with low income, limited education, or receiving public assistance, by offering job search support, skills training, and career counseling. The Dislocated Worker program focuses on those who lost their jobs due to layoffs or economic changes and helps them quickly return to work with training and job placement services. Both are available through American Job Centers.

CareerSource Florida Workforce Policy 122 – Adult and Dislocated Worker Program Eligibility was approved by the CareerSource Florida Board of Directors in December 2022 to provide policy direction on participant eligibility for the WIOA Adult and Dislocated Worker program and guide Local Workforce Development Boards (LWDBs) and service providers in offering swift, coordinated support to eligible individuals. CareerSource Florida and the Florida Department of Commerce (FloridaCommerce) worked with local LWDBs to revise the policy to align with customer service expectations in Workforce Policy P9 – Availability of Services to Floridians, streamline processes, and include key program objectives, measurable performance outcomes, and implementation and monitoring elements, which includes the following:

- The tracking related to the time to eligibility determination and service delivery for participants,
- An emphasis on activities designed to increase coordination and co-enrollment across programs to maximize support for participation, and
- A requirement specific to storing related and required documentation within the state-adopted case management system.

This revised policy adds a standardized process, in alignment with federal and state law, regulations and guidance for all LWDBs and regional workforce areas to deliver timely, effective services to eligible individuals.

### **FOR CONSIDERATION**

- **Approve revisions to Workforce Policy P122 – Adult and Dislocated Worker Program Eligibility**