

RESEA PROGRAM DESIGN AND FRAMEWORK ADMINISTRATIVE POLICY DEVELOPMENT TRACKER

A. GENERAL INFORMATION

Policy Name:	Reemployment Services and Eligibility Assessment (RESEA) Program Design and Framework
Policy Type:	Programmatic – RESEA
Policy Rationale:	RESEA policy replaces REA Policy ended in 2016
Date to Publish:	May 22, 2025

B. PROJECT SUMMARY (Final Draft Includes Summary of Revisions)

Background and Executive Instructions: The Unemployment Insurance (UI) program is a key part of the public workforce system, providing benefits to individuals who lose their jobs through no fault of their own and meet eligibility requirements. In 2005, the U.S. Department of Labor (USDOL) initiated the UI Reemployment and Eligibility Assessment (REA) pilot program to help UI claimants with reemployment and to prevent improper benefit payments. This program was replaced by the Reemployment Services and Eligibility Assessments (RESEA) program in January 2016.

The RESEA program was permanently authorized by the Bipartisan Budget Act (BBA) of 2018, which amended the Social Security Act (SSA). The program has four main purposes:

1. Improve employment outcomes for Reemployment Assistance (RA) claimants and reduce the duration of RA receipt.
2. Strengthen program integrity by preventing improper RA payments.
3. Align with the Workforce Innovation and Opportunity Act (WIOA) to enhance service delivery for job seekers.
4. Serve as an entry point for RA claimants into other workforce system partner programs.

This new policy developed by FloridaCommerce provides the Reemployment Services and Eligibility Assessment (RESEA) program requirements and guidance to Local Workforce Development Boards (LWDBs) and program service providers. CareerSource Florida conducted a thorough review and the policy was sent to all local workforce development boards for consultation.

C. OVERVIEW OF CHANGES

Substantive Change	Location	Reason
Key Objectives added.	Section II. Key Objectives (Page 1)	Key Objectives serve as guiding principles that define the strategic and operational goals of the policy. This helps ensure clarity, consistency, and effectiveness by outlining what the policy aims to achieve. Key objectives identify services that must be provided to RESEA participants by LWDB staff including aligning practice with

		required performance metrics described in the RESEA State Plan (WIOA Combined Plan, Section VII).
<p>Measurable Performance Outcomes including WIOA Primary Indicators of Performance and LWDB Letter Grades added.</p> <p>Outcomes for the RESEA Program are:</p> <p>A. Number of RESEA initial appointments scheduled and completed.</p> <p>B. Number of No Shows successfully rescheduled and completed.</p> <p>C. Number of customers referred to and co-enrolled in partner programs.</p>	Section III. Measurable Performance Outcomes, (Page 1-2)	<p>Measurable outcomes serve as key indicators of success and effectiveness allowing the SWDB, LWDBs and stakeholders to assess whether the policy achieves its intended purpose.</p> <p>FloridaCommerce will use data from the calendar years 2024 and 2025 to establish a baseline for RESEA performance metrics. Performance metrics will be based on RESEA appointment attendance, no-show reschedules and partner co-enrollment. Performance</p>
Requires use of the OAS wizard in Employ Florida to be fully completed by LWDB staff during the initial RESEA appointment and for staff to review results of the OAS with participant.	Section V. Policies and Procedures, A. Program Operations, b. Objective Assessment Summary (OAS) (Page 5-6)	Use of the OAS wizard in Employ Florida streamlines the work registration process for job seekers and employment assistance claimants. The wizard helps individuals complete necessary steps such as background information, resume creation, and eligibility verification. The OAS wizard guides users through the registration process, making it easier for them to comply with state requirements and connect with potential job opportunities.
Requires use of state approved tool is the Career ladder Identifier and Financial Forecaster (CLIFF)	Section V. Policies and Procedures, A. Program Operations, c. Employability Development Plan (Page 6)	Board approved Career Ladder Identifier and Financial Forecaster (CLIFF) Strategy allows one-stop center staff to assist Floridians (including reemployment assistance recipients) in visualizing how returning to work or upskilling to a higher-paying occupation could impact their future earnings and public benefits as their household progresses along the path to self-sufficiency.
The requirement to upload the completed ERP form to the case file is changed from 24 hours to “one business day.”	Section V. Policies and Procedures, A. Program Operations, f. Eligibility Review Process (ERP) (Page 7)	Updated at the request of LWDBs to provide clarity that this requirement excludes weekends and holidays.
Language updated in policy to require a reason for rescheduling appointments and to allow the inclusion of other	Section V. Policies and Procedures, 5. b. Rescheduling Appointments (Page 10)	FloridaCommerce provided and will continue to provide a training call on this process during the monthly RESEA workgroup. FloridaCommerce will distribute a

<p>supporting information/documentation.</p> <p>This section does not require staff to distinguish exceptions.</p> <p>Participants who make a request to reschedule their initial appointment must be allowed to do so. The appointment must be rescheduled in the event calendar in Employ Florida and completed within 30 calendar days of the originally scheduled date.</p> <p>LWDB staff must advise participants that they will not be permitted to reschedule their appointment after the 30-day period has passed, unless extenuating circumstances occur, and approval is granted by FloridaCommerce staff.</p>		<p>guidance document on this process to the local areas.</p> <p>The goal is to provide the services outlined in the mandated initial appointment. Participants must be allowed to reschedule their appointment to meet the RESEA requirements.</p> <p>Rescheduling feature in Employ Florida identifies the date and time of rescheduled appointments.</p> <p>The letter participants receive states that the initial appointment is mandatory. Participants marked as “no show” will become disqualified until they attend their appointment.</p> <p>If the ERP identifies that the participant is unable to work/look for work, an eligibility issue may be identified, which may lead to disqualification for a period of time.</p>
<p>Section VI. Implementation added.</p> <p>LWDBs must establish local monitoring policies and procedures that include monitoring of eligibility and enrollment activities, to include the adult statutory priority to ensure that all parties are, and remain in, compliance with federal and state laws, as well as state and local policies and procedures.</p> <p>LWDBs must ensure service providers agree to cooperate with monitoring requirements conducted by the state and/or LWDB and adhere to all other applicable local, state, and federal rules and regulations.</p>	Section VI (Page 13)	<p>Pursuant to WIOA sec. 185(c), this section requires FloridaCommerce to monitor services and activities provided under WIOA no less than annually for compliance with WIOA requirements.</p>

D. LEGAL REFERENCES AND APPLICABLE GUIDANCE

[Public Law 103-152](#)

[Public Law 115-123 Bipartisan Budget Act of 2018](#)

[Social Security Act \(SSA\) Title 03; Section 306](#)

[Unemployment Insurance Program Letter \(UIPL\) 13-94, UIPL No. 13-21., UIPL 10-22, UIPL 02-23, UIPL 08-24](#)

[Training and Employment Guidance Letter \(TEGL\) 08-22, TEGL 11-23](#)

[Training and Employment Notice 10-23 - Release of WP Staffing Final Rule](#)

[Florida Statutes, Chapter 443](#)