### **Finance Council Meeting**

May 20, 2025



### **Welcome and Remarks**



**Kevin McDonald** 

Chair

### FOR PUBLIC COMMENT:

Please see Madison Frazee for a Public Comment card and wait to be recognized by the Chair.



# **Chief Financial Officer Introduction and Welcome**



**Dana Davis** 

Chief Financial Officer

### **Consent Item**

#### For Consideration:

 Approval of February 19, 2025, Joint Council Meeting Minutes, to include any modifications or changes noted by the board.



# CareerSource Florida Financial Operations Update



**Dana Davis** 

Chief Financial Officer



#### **Operational Expenditures & Budgets**

#### **Actual Expenditures vs. Budget – Projected FY 2024-25**

	Projected FY 2024-25	2024-25 Budget	Projected Variance	% of Budget
Total Expenditures	\$4,290,947	\$4,666,398	\$375,451	92.0%

#### Annual Expenditures – Projected 2024-25 vs. Actual for FY 2023-24 | FY 2022-23 | FY 2021-22

	Projected FY 2024-25	Actual FY 2023-24	<b>Actual FY 2022-23</b>	Actual FY 2021-22
Total Expenditures	\$4,290,947	\$3,951,015	\$4,151,708	\$4,016,594

#### Budget History - DRAFT 2024-25 vs. Actual for FY 2024 | FY 2023 | FY 2022

	DRAFT FY 2025-26	Enacted 2024-25	Enacted 2023-24	Enacted 2022-23
Total Expenditures	\$4,831,990	\$4,666,398	\$4,782,785	\$4,492,124



#### Fiscal Year 2025-2026 CareerSource Florida Network Funding

#### **Major Funding Sources**

- Workforce Innovation and Opportunity Act (WIOA)
- Temporary Assistance for Needy Families (TANF)
- Wagner-Peyser Act (WP)
- Quick Response Training (QRT)

Source	Fiscal Year 2025-2026	Fiscal Year 2024-2025	Difference	% Change
WIOA	\$111,955,579	\$112,890,687	(\$935,108)	(0.83%)
TANF	\$57,786,605	\$57,786,605	\$0	0.000%
WP	\$38,374,546	\$38,458,248	(\$83,702)	(0.22%)
QRT	\$7,500,000	\$7,500,000	\$0	0.000%

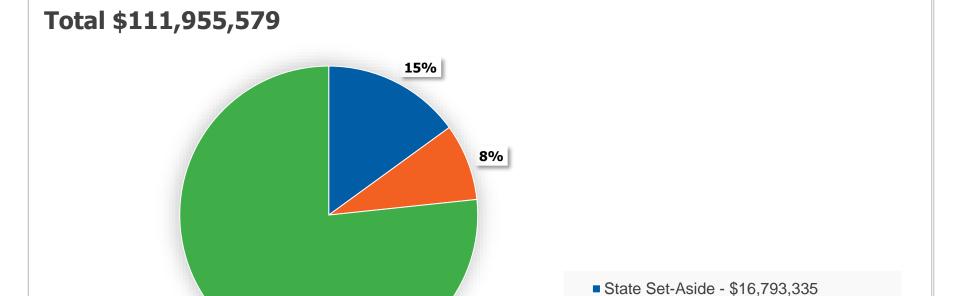


77%

#### **2025-2026 WIOA Funding**

■ Rapid Response - \$9,322,441

■ Local Board Allocations - \$85,839,803



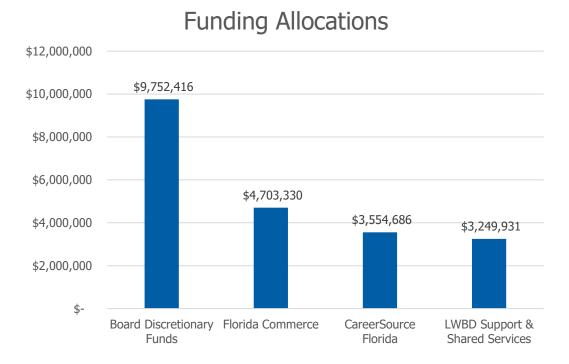


#### 2025-2026 WIOA State Set-Aside

#### **Total State Set-Aside**

Total WIOA Set-Aside Funds \$16,793,335 Recaptured Funds \$4,467,028

Total WIOA Set-Aside \$21,260,363





#### **2025-2026 WIOA Discretionary Board Allocations**

#### <u>Total Available – Board Discretion</u>

Net Funds Available	\$9,752,416
CSF Statewide Outreach	(\$1,500,000)
LWDB Support & Shared Svc.	(\$1,749,931)
CareerSource Florida Admin	(\$3,554,686)
FloridaCommerce Admin	(\$4,703,330)
Total WIOA Set-Aside	\$21,260,363

#### **Program Allocations**

- Incumbent Worker Training: \$3,000,000
- Sectors of Strategic Focus Training: \$3,000,000
- Rural Workforce Initiatives: \$2,000,000
- Advancing Florida's Workforce System: \$750,000
- Youth Career Exploration: \$750,000
- Workforce Summit: \$140,000



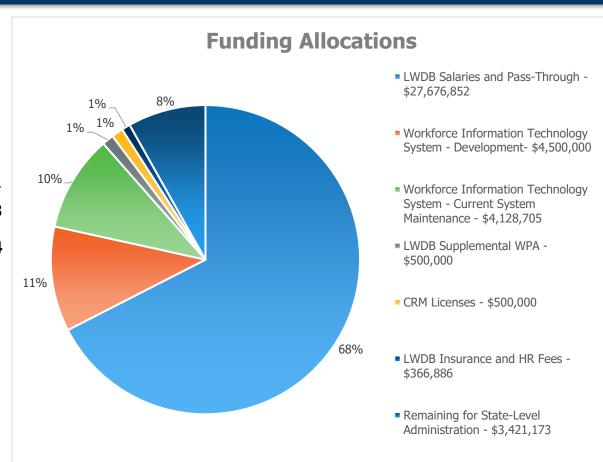
#### 2025-2026 Wagner-Peyser Act 7(a) Funds

#### **Total WP 7(a) Available Funds**

Total PY 2024 Funding \$34,537,091

Florida Commerce Carryover \$6,481,193

**Total Available Funding** \$41,018,284





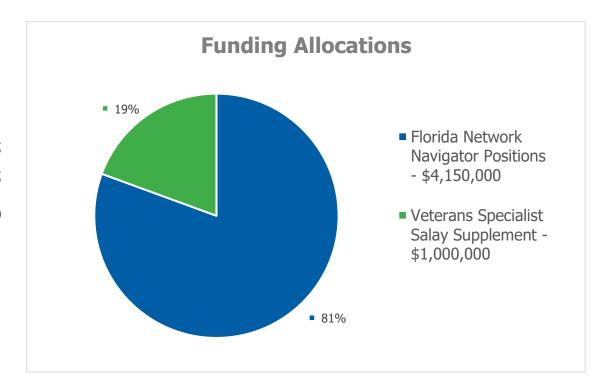
#### 2025-2026 Wagner-Peyser Act 7(b) Funds

#### **Total WP 7(b) Available Funds**

Total PY 2024 Funding \$3,845,825

Florida Commerce Carryover \$1,304,175

**Total Available Funds** \$5,150,000

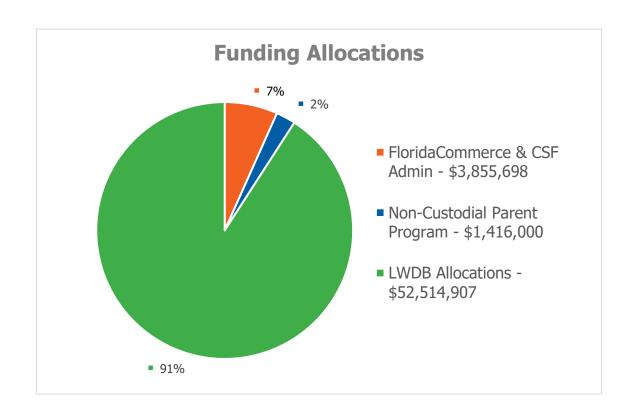




#### **2025-2026 TANF Funds**

#### **Total TANF Available Funds**

**Total Appropriation** \$57,786,605



#### **Action Item**

#### Fiscal Year 2025-26 CareerSource Florida Network Funding



**Dana Davis, CPA** 

Chief Financial Officer, CareerSource Florida

### **Action Item**

#### For Consideration:

- Approval to establish the Program Year 2025 WIOA state-level projects for the CareerSource Florida Board of Directors for consideration.
- Approve sending the allocation methodology as proposed for the distribution of TANF funding for Fiscal Year 2025/26 to the CareerSource Florida Board of Directors for consideration.
- Approve sending the Program Year 2025 Wagner-Peyser 7(b) state-level activities to the CareerSource Florida Board of Directors for consideration.



# Report on Programmatic Funding Sources Analysis

May Board of Directors Finance Council Meeting



#### PROGRAMMATIC FUNDING SOURCES ANALYSIS OVERVIEW

CareerSource Florida is working towards **Advancing Florida's Workforce System** through a variety of System-Wide Improvements (SWIs). One of which is to evaluate, understand, and analyze how Local Workforce Development Boards (LWDBs) charge time to prevalent grant sources and identify opportunities to enhance the longevity and efficiency of grant funding.

#### Goal:

To understand processes, best practices, limits, and perceptions for charging customer support activities to workforce programs to optimize how local area program budgets are leveraged and to serve job seekers more effectively.

#### **Objectives:**

- ✓ Increase the longevity of available program funding.
- Clarify understanding of state-level procedures.
   and promote accurate charging insights.
- Enhance program charging practices across the workforce system.

In support of FloridaCommerce and the LWDBs throughout the state, CareerSource Florida sought to better understand how time directly supporting customers is charged to workforce programs within the systems of record. The efforts for this SWI occurred from August 2024 through December 2024.



#### PROGRAMMATIC FUNDING SOURCES ANALYSIS APPROACH

Through a five phased approach for the Programmatic Funding Sources Analysis, CareerSource Florida and EY gained insight into the current state, gage reactions to new ways of working, and provide recommendations for CareerSource Florida leadership's consideration.

#### **DESIGN**

Determine the approach and methods for understanding the LWDB processes and policies around charging time and allocating funds to prevalent grants.

#### **COLLECT**

Conduct
comprehensive
research and
interviews with
LWDB to gather key
information
pertaining to
programmatic
funding sources,
related activities,
and LWDB
responsibilities.

#### **ANALYZE**

Evaluate data
gathered during the
collect phase to
consolidate
findings,
understand the
current state of
programmatic
funding sources,
processes, roles,
and policies, and
identify high impact
themes.

#### **VALIDATE**

Confirm initial findings determined during analysis through validation sessions by presenting preliminary evaluations with key stakeholders.

#### **FORMALIZE**

Develop
recommendations
informed by
research,
interviews,
validation sessions,
and analysis that
align with the
system-wide
improvement
objectives.



### PROGRAMMATIC FUNDING SOURCES ANALYSIS RECOMMENDATIONS

The following recommendations were produced from the Programmatic Funding Sources Analysis for CareerSource Florida's consideration:

Adopt and implement an Integrated Service Delivery (ISD) model policy

Update FloridaCommerce SNAP Funding Crosswalk

Utilize state procured technology, tools and services

Perform a job role and title assessment across the 21 LWDBs



#### WASHINGTON'S INTEGRATED SERVICE DELIVERY (ISD) MODEL

ISD is the alignment of resources with workforce system partners to address the training and employment needs of customers in an efficient and collaborative manner. The goal is to encourage more job seekers to take advantage of as many services as necessary to will help them engage and achieve their goals for employment.

# Integrated Service Delivery Model

Functional teams
assure all possible
resources are directed
to meet the needs of
customers in a
seamless fashion.

## Product and service design is based on customer needs

Service delivery workforce is aligned to the strengths of the individuals.

and how they

want to use the

system.

### Human Centered Design

Processes and services are design by prioritizing the needs and wants of the customer.

#### <u>Services in Integrated Service</u> <u>Delivery:</u>

- 1. Reimagined case management
- 2. More frequent and new additions for workshops
- 3. More engagement with job seekers and attachment to services
- 4. New and greater use of technology
- 5. More partners providing more services to fill in the specialized needs of customers
- 6. Robust menu of services focused on skill development and certification

Source: Workforce Professionals Center - Connecting ISD, Human Centered Design and Lean

Source: Workforce Professionals Center - Understanding ISD with Co-Enrollment



#### WASHINGTON'S INTEGRATED SERVICE DELIVERY (ISD) MODEL

WIOA advances the prioritization of services for individuals with barriers to employment and endorses universal access to basic and individual career services. The co-enrolled ISD model allows workforce development boards to do both.

In Washington, the model prioritized keeping job seekers, businesses, and the community at the center of service delivery.



A group of local Workforce Development Councils throughout the state of Washington worked with Employment Security and the State Workforce Board to develop this approach. Each local workforce area decides whether and when to implement ISD with co-enrollment.

Washington's ISD initiative began in 2016 with the formation of a Common Intake Committee and the Integrated Service Delivery Workgroup as a part of the Integrated Data Sharing project that contributed to streamlining processes.

In addition to Washington, several states are using or in the process of developing an ISD model including Oregon, Texas, California, New York, Michigan, Indiana, Missouri, North Carolina, Tennessee, Louisiana and Utah.

Many local areas that use a co-enrolled ISD model have been successfully leveraging the model for **grant development**, **expansion of community partnerships**, **and designing effective group-base or cohort-base services** for job seekers, and as a result expanding the resources available for job seeker services.

Source: Workforce Professionals Center - Integrated Service Delivery Source: Policy Level - WD - WFDev No-Wrong Door Integrated Data



# THANK YOU! QUESTIONS AND ANSWERS



### CareerSource Florida Grants Management Update



**Malissa Counts** 

**Grants Manager** 



### **Training Grants Administration**

**Incumbent Worker Training** 

50 Contracts

2,720 Trainees



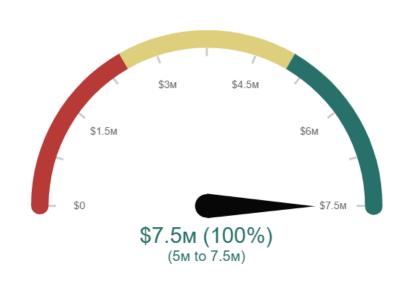


### **Training Grants Administration**

**Quick Response Training** 

### 27 Contracts

2,236 Trainees



# Business Spotlight: Scotlynn QRT & IWT Recipient



**Beth Ackley** 

Scotlynn

# SCOTTAYNN PEOPLE DRIVE US



### Why Choose a Career in LOGISTICS \$10T #26 **79%**

Logistics is a 10 trillion-dollar industry.

As an industry it's simply not going anywhere. A career in logistics means ongoing opportunities for career progression.

**Top rated, RECESSION PROOF** sector.

CSCMP found that 79% of those working in logistis were satisfied with their jobs.



**Logistics / Supply Chain is** growing.

Which means more opportunities for you. More that 9 million people work in logistics today.

The World Report listed transportation logistics

jobs as #26 on its Best Business jobs.





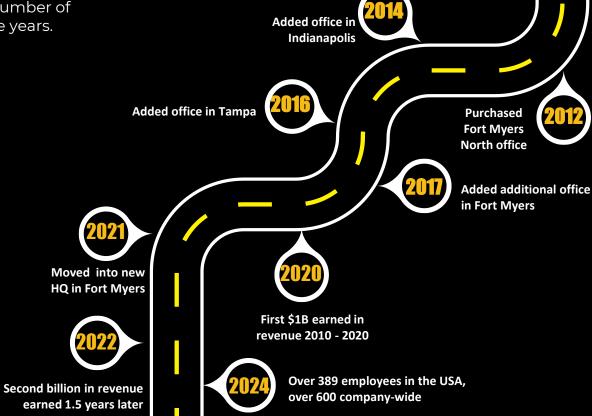


# Roadmap to Success

#### **EXPONENTIAL GROWTH**

Since launching in 2010, revenue and the number of employees has almost doubled every three years.





Scotlynn was founded in Fort Myers, Florida

# How Scotlynn Uses Grant Dollars

- Five-day New Hire "classroom style" training
- Extensive 6-8 month mentor-based training as a Trainee
- 30, 60 & 90-day skill and coaching reviews
- 9+ months OJT sales hybrid training (digital coaching series with General Manager classroom time)
- Digital Badges for capability/skill building achievements



Credentialing/Badgin





## **Logistics Account Manager Learning Journey**

0-90 Days in Training

Competency pathing 30day learning journey based on LAM Competency Framework 6-8 Months -

Week 1 Sales

**Training** 

4

Prospecting, shadowing, & complete two courses in New Sales. Simplified. Video Coaching Series

9+ OJT Months - Starting in Sales

Learning paths post sales training & mentoring with General Managers

6

0 2

First Week

One week in Intro to Logistics Training with training team 90 Days in Training

Have 90-day review with GM & get 30- day Sales Training pathway 6-8 Months -Week 2 of Sales

**Training** 

4 hours/day with GM going through manual. Do a review of the previous day's module each morning 12 Months -

90 Days in Sales

**Build Book** 

Continuing education using either learning paths and New Sales. Simplified. Coaching Series

# **Scotlynn's Performance**

	2021	2022	2023	2024	2025 – Q1
Market Volatility					
<b>Business Performance</b>					
Hired	201	236	171	227	132
Turnover	123/42%	159/42%	171/39%	153/29%	51/11%
Industry BLS Turnover	~50%	13%	49%	31%	
Headcount Growth	64	69	(12)	28	17

#### **Since 2019:**

4 requests \$1,401,000 Awarded to Scotlynn \$825,400 (59%) Reimbursed Submitting QRT 2025 In 2024, introduced formal Career Path: LAMT, LAM, Senior LAM 2024 Formally Tracking Promotions: 188 or 52% of workforce within new career path

# employees

# Thank you for your support...

Questions?

# OPEN DISCUSSION AND PUBLIC COMMENT



### **Closing Remarks**



**Kevin McDonald** 

Chair