

CareerSource Florida, Inc.

**Request for Quotes
for
Labor Market Information Systems Bundled Licensing, Customer Support, and
Ad-hoc Professional Services**

**PLEASE DIRECT INQUIRIES TO:
Quartil Robinson,
Contracts and Office Services Director
contracts@careersourceflorida.com**

TIMETABLE

Date	Time	Event
Tuesday, May 28, 2024	2:00 pm	Release of RFQ
Friday, May 31, 2024	3:00 pm	Questions due to CSF (via email – contracts@careersourceflorida.com)
Thursday, June 6, 2024	5:00 pm	CSF responds to questions (anticipated)
Friday, June 14, 2024	3:00 pm	Quotes due to CSF
Friday, June 21, 2024	5:00 pm	CSF selects Vendor (anticipated)
Monday, July 1, 2024	5:00 pm	Anticipated Contract start date

- A. **Request for Quotes Release Date: Tuesday, May 28, 2024**
- B. **Deadline for Submitting Quotes: Friday, June 14, 2024**
- C. **Method for Submitting Quotes:** Complete the [submission form](#) and attach accompanying documents.
- D. **Right to Reject:** CareerSource Florida reserves the right to reject all quotes received in response to this RFQ in the event funding becomes unavailable or other unforeseeable circumstances occur. A contract for the accepted quote will be based upon the factors described in this RFQ and may include any or all parts of the quote.
- E. **Contract Period:** The contract period will not extend beyond June 30, 2027, although there may be an option to renew for up to two 1-year extensions.
- F. **Contract and Payment Schedule:** Upon receipt of competitive quotes, CareerSource Florida will select a vendor, develop a contract quote, and set contract terms, including a payment schedule. Any services and deliverables executed under this contract will be paid on a reimbursement basis only. This is not an RFQ for a retainer contract. All billing must reflect actual work completed. CareerSource Florida requires that all services be listed within bidder quotes showing hourly rates for each individual service.
- G. **Notification of Award:** A decision selecting the successful bidder is scheduled to be made within two (2) weeks of the closing date for the receipt of quotes.

Interviews with prospective vendors will take place during this two-week period if needed. Upon conclusion of final negotiations with the successful bidder(s), all offerors submitting quotes in response to this Request for Quote will be informed, in writing, of the decision. **Availability of funds for this project is subject to legislative appropriation and budget signature. CareerSource Florida receives its funding through an annual appropriation from the Florida Legislature, any contract is subject to the availability of funds.**

Please do not contact CareerSource Florida to check on the status of quotes.

SUBMISSION OF RESPONSES: Submissions from vendors in response to this RFQ must be received by CareerSource Florida by 3 p.m. EDT, June 14, 2024.

PURPOSE

CareerSource Florida seeks competitive quotes for bundled licensing, customer support, and ad-hoc professional consulting services related to methods and solutions for Labor Market Information tools.

This is directly supporting the state and local implementation of the [Florida Workforce System Transformation Plan](#) that was [approved by the CareerSource Florida Board of Directors on Feb. 23, 2023](#), to address a key directive of the state Reimagining Education and Career Help (REACH) Act.

Advancing system transformation statewide, the REACH Act was unanimously approved by the Florida Legislature and signed into law by Governor Ron DeSantis in 2021. The law addresses the evolving needs of Florida's economy by increasing the level of collaboration and cooperation among state businesses and education communities while improving training within and access to a more integrated workforce and education system. The REACH Act establishes a comprehensive blueprint for the state's talent development ecosystem. It demands customer-focused improvements to reimagine and modernize complementary, but often siloed systems for education, workforce development and public assistance directly affecting the state's talent pipeline through both policy and performance.

Among its provisions affecting the state workforce system — the CareerSource Florida network — the REACH Act directs: A reduction in the current number of local workforce development boards to:

1. Eliminate multiple layers of administrative entities to improve coordination of the workforce development system.
2. Establish consistent eligibility standards across the state to improve the accountability of workforce-related programs.

3. Provide greater flexibility in allocating resources to maximize the funds directed to training and business services.

The work to address this statutory directive resulted in a multi-phase Alignment Evaluation initiative to consider and implement realignment and consolidation opportunities for Florida's 24 local workforce development boards. In [Phase I \(April – July 2022\)](#) and [Phase II \(September 2022 – February 2023\)](#), the approach to this undertaking involved qualitative and quantitative research and discovery to develop a data-driven alignment strategy to achieve the three objectives of the board reduction requirement.

Additionally, this work further advances efforts to accomplish the overarching intent of the REACH Act as well as the goals of the federal Workforce Innovation and Opportunity Act (WIOA) for a more effective and accountable workforce development system that maximizes resources directed to services for job seekers, workers and employers, while helping more Floridians facing barriers become self-sufficient and achieve economic mobility and prosperity.

The Alignment Evaluation initiative was launched by CareerSource Florida, in collaboration with the Governor's REACH Office and other partners, in April 2022.

This initiative has resulted in the Florida Workforce System Transformation Plan to modernize the local workforce development board governance structure in the nation's third-largest state and better position the system to be even more customer-centered, cost effective and responsive to meet workforce talent demands today and in the future.

The transformation plan focuses on three pillars:

1. **Alignment and consolidation** for local workforce development boards.
2. **System-wide improvements** for improved customer consistency and better leveraging of public funds.
3. **Regional planning** to further promote workforce system alignment with education and economic development and optimize opportunities for regional economic growth.

BACKGROUND

CareerSource Florida, Inc., is the public/private corporation established by the Florida Legislature to provide policy direction and general oversight for the state's workforce development system through its board of directors, appointed primarily by the Governor. As established in Chapter 445, Florida Statutes, this workforce system comprises the State Workforce Development Board (CareerSource Florida, Inc.), the Florida Department of Commerce, which serves as the state's administrative and fiscal entity, the 24 local workforce development boards, and other state and regional partners. CareerSource Florida is managed by a president and professional staff located in

Tallahassee and serves as the administrative support to the State Workforce Development Board.

The president and professional staff are working at the direction of the state board, and in collaboration with the REACH Office and other state and local partners, to implement the new Florida Workforce System Transformation Plan, which creates a new three-pillar framework for innovation. A key component of the plan is the realignment of two counties, affecting four local workforce development areas and boards, and the consolidation of six local workforce development areas and boards. This will result in a reduction in the number of local workforce development areas and boards from 24 to 21 effective July 1, 2024. These changes will further efforts to join highly interconnected counties to reduce administrative redundancies and maintain or improve economic development alignment to drive regional growth. In several instances, these changes reinforce strong commuting patterns, align labor market areas and reduce the number of local workforce development boards serving in some Metropolitan Statistical Areas. The proposed changes largely maintain or improve access to education and training providers.

To fully realize the Alignment and Consolidation pillar, local leaders in communities directly affected by realignment will need to come together in their new local workforce development areas to evaluate and make appropriate administrative and operational changes.

Additionally, to advance the System-wide Improvements pillar, the CareerSource Florida Board has directed its professional team and the Florida Department of Commerce, working in collaboration with the Governor's REACH Office and local workforce development boards, to develop a plan for specific system-wide improvements for consistency, improved customer experience and efficiencies to include, but may not be limited to, technology, administration, fiscal, procurement/contracts and programmatic policies.

Finally, those state and local partners are directed to develop recommendations to the Governor and state workforce development board for the designation of WIOA-compliant planning regions made up of two or more local workforce development areas and boards to further improve workforce system alignment with larger economic development areas to support economic mobility, growth and prosperity.

REQUIREMENTS AND SPECIFICATIONS

CareerSource Florida is requesting competitive quotes for bundled licensing, customer support, and ad-hoc professional consulting services related to methods and solutions for Labor Market Information tools based on the following requirements, features, and objectives. Priority needs include:

- Employment data by occupation and industry (including online job postings)
- Talent pipeline measures
- Skill profiles

- Employer data and demographic information
- Customer Support
- Ad-hoc Professional Consulting Services
 - Ability to provide on-demand labor market analysis reports

The requirements traceability matrix below is intended to be a comprehensive collection of the desired functionality included with the tool, which may include but not limited to:

Requirements Traceability Matrix
Requirement / Feature / Objective
1. Data
1.1 Comprehensive labor market and economic data aggregation from various sources
1.2 Wage and compensation data by local workforce area
1.3 Comprehensive unemployment data
1.4 Business Data-Largest employers, employers by Industry, employers by occupation
1.5 Commuter data, including commuting patterns
1.6 Population and Demographic data
1.7 Demographic data for training providers
1.8 Ability to pull local data by county
1.9 Demographic data for employed/unemployed by local workforce area
1.10 Veteran population data
1.11 Cross walk between industry and occupations data
1.12 Military transition data
1.13 Ability to provide data by occupation or industry
1.14 Ability to compare LMI data (by area, industry, etc.)
1.15 Employed and Unemployed rates
1.16 Unemployment rates by county and local workforce area
1.17 Employment by industry by local workforce area
1.18 Real-time and historic job opening by occupation, hourly rate, work hours (daily, weekly)
1.19 Geographic considerations – all Florida and adjoining states
1.20 Skill transferability information
1.21 Information on required most requested skills or qualifications
1.22 Employer database (with size, NAICS codes and locations)
1.23 Labor force demographics
1.24 Labor force numbers by local workforce area and county
1.25 Labor shed data by region and county
1.26 Occupational Demand (drillable to the 6-digit level) including number employed, average wage, Location Quotient (LQ), Unemployed, Unemployment Rate, growth history, Skills in Demand, and expected demand over time (including exits, transfers, turnover, growth)
1.27 Industry Demand (drillable to the 6-digit level) including number employed, average wage, LQ, growth history and expected demand over time (exits, transfers, turnover, growth)

1.28 Labor Supply by industry, occupation and local workforce area, to include credential-to-occupation pipelines, occupational pathways, rates of transfer between occupations, occupational skill profiles; labor supply movements into and out of the state; region to region.
1.29 Economic Impact (Regional, Statewide, Imports & Exports)
1.30 Detailed industry/sector information
1.31 Information from border states/counties must be included to allow for true drive time labor markets
1.32 Availability and wage level (range) of job(s)
1.33 JOLTS data by county/region
1.34 Supply chain data
1.35 Integration with educational data
1.36 Social mobility metrics
1.37 Employer by name; home office location; local worksite; phone; website; type industry; local occupations by O*NET
1.38 Number of local jobs by employer; openings and number of hires locally; length of expected employment
1.39 Number of applicants for training and training availability in local area
1.40 Geographic considerations – entire US
1.41 Employment data by industry by county
1.42 Unemployment rates by city
1.43 Population by county
1.44 Average annual wages by city
1.45 Labor force by county and by city
1.46 Labor force demographics by city
1.47 Average wage rates by occupation by county and city
1.48 Supply chain purchases (in/out of region) would allow you to determine areas where additional skill training could bring more in-region purchases.
1.49 Economic overviews
1.50 Top employment companies
1.51 Data from across the country to allow comparisons with similar regions.
1.52 Remote work opportunities
1.53 Original sources listed when reports are pulled
1.54 Industry profiles by local area and counties
1.55 Employer by name and ability and willingness to provide on-the-job-training
2. Education/ Talent
2.1 Data on educational pipeline
2.2 Data on educational completers specified by programs and institutions
2.3 Training providers by name, home office location, local training site; training occupations, length of training, pre-requisites, cost
2.4 State colleges, universities providing workforce training by occupation, pre-requisites, cost
2.5 Private colleges, universities providing workforce training by occupation, pre-requisites, cost
2.6 High schools providing workforce occupation training that leads to career

2.7 Data on currently enrolled students, by program, by certification, with dates of expected completion
2.8 Degree completions by educational institution
2.9 Number of qualified potential employees in local area based on local employment rate and training graduates
2.10 Location of the talent pool by occupation and or related skillsets
3. Apprenticeships
3.1 Active Florida registered apprenticeship programs and pre-apprenticeship programs across the state and state map
3.2 Number of apprentices enrolled in Florida registered apprenticeship programs
3.3 Employers using Florida registered apprenticeship programs
3.4 Schools using Florida registered pre-apprenticeship and apprenticeship programs
4. Codes
4.1 NAICS codes and industry name
4.2 O*NET codes, description, occupation name
4.3 SIC & SOC Codes including codes, description
5. Data Analysis
5.1 Impact Data – What-If Scenario – ability to model how an increase/decrease in workers in a certain field would impact an area (Workforce Region and County)
5.2 In-depth wage analysis – the ability to generate entry Level, mean, and experienced wages for an occupation/industry
5.3 In-depth workforce/talent analysis – demographic data on local population (including veteran status, poverty, etc. in alignment with Census data)
5.4 Occupation Gaps – occupations with potential deficit/surplus over a future period of time for an area
5.5 Job market analysis
5.6 Industry trends by local workforce area
5.7 Compensation information (current and long-term projections)
5.8 Ability to determine economic impact of new employer or losing employer
5.9 Skills gap analysis
5.10 Award gap analysis - what training programs have gaps in completers compared to demand
5.11 Supply analysis – access to real time talent data – resumes, KSAs, etc.
5.12 Job matching algorithms
5.13 Career Pathway suggestions/recommendations
5.14 Work culture trends
5.15 Industry trends by county
5.16 Advanced analytics including predictive modeling and forecasting
5.17 Projected job openings by occupation and county over the next 3, 6, 9, 24 months
5.18 Cross reference of occupations to career pathways
5.19 Transferable occupational skillsets across industry
5.20 Ability to determine possible companies under stress due to market conditions.
5.21 Regional comparison

5.22 Job market sentiment analysis
5.23 Information on factors influencing the labor market and economic conditions
6. Reporting Capabilities
6.1 Industry and Occupation grouping
6.2 Report generating tools
6.3 Map feature should allow someone to draw/type as needed
6.4 Ability to produce basic reports without having to be an expert in operation of the program.
6.5 Integration w other systems, data export, API access
6.6 Career Ladder and CTE Cluster reports
6.7 Cluster visualizations to highlight an area's strengths/weaknesses
6.8 Comparison feature - ability to easily compare an area to one or more other areas on the same subject
6.9 Customizable dashboards
6.10 Real-time updates
6.11 Mapping - the ability to map by demographics, commuting patterns, occupation/industry demand, unemployment rate, occupational clusters (STEM), and educational awards)
6.12 Geospatial analysis - e.g. heat maps
6.13 Reports for marketing purposes should be high quality with ability to customize and brand
6.14 Ability to join data from/to outside source - report customization
6.15 Ability to pull local data by county
6.16 Ability to compare LMI data (by area, industry, etc.)
7. User Experience
7.1 Ability to upload local data to the tool for better insight in times where the region may know of a change that is not yet showing in the data
7.2 Ability to draw on map feature, upload local data
7.3 Chat support feature to navigate and ask questions
7.4 Export data in different formats
7.5 Ability to combine data sets
7.6 Ability to link into other tools/apps
7.7 Data should be available by zip code, a certain mileage from a zip code/county, MSA, County, and workforce region
7.8 Regions should be able to create their own "Area" for regional planning purposes and to better facilitate partnership between regions (For example, the ability to create an area that encompasses more than one region/county for a specific project)
7.9 Data should be easily exportable in a format that does not need to be "massaged" to be readable to external stakeholders (Economic/Occupation/Industry Overview reports)
7.10 User-friendly interface
7.11 Data visualization tools
7.12 Mobile app compatibility
7.13 Networking and collaboration tools
7.14 Integration with other internal / external systems, data export, API access
7.15 Data mapping

7.16 Data Logs
7.17 Refresh rates
7.18 Readily available written methodology for all data elements.
8.Security
8.1 Data protection/security (encryption, backup and disaster recovery planning, access control, network security, etc.)
9.Support
9.1 Training
9.2 Ad-hoc Professional Consulting Services for Labor Market Analysis (ability to provide on-demand labor market analysis reports)

QUOTE FORMAT

For a quote to receive funding consideration, the application included in this packet must be answered completely. Proposers should take care in following the format of the application. Use narrative and/or include attachments where requested. Adherence to this format is essential since evaluation criteria is based on the structure of the RFQ. Failure to follow the requested format could result in the disqualification of your quote. Quotes should be prepared as simply as possible and provide a concise description of the bidder's capabilities to produce deliverables. The quote should be no longer than twenty-five (25) pages total and include the following:

1. Cover page
2. Executive summary
3. Description of Proposed Solution
4. Description of Customer Support Services
5. Description of Ad-hoc Professional Consulting Services for Labor Market Analysis
6. Requirements Traceability Matrix (Appendix A)
7. Total cost per each of the three following categories (Appendix B)
 - a. Tiered / Bundled licensing costs
 - b. Customer Support Service costs
 - c. Ad-hoc Professional Consulting Service cost (hourly rate)

Quotes should also include a commitment to open communication with CareerSource Florida and FloridaCommerce about delivery dates, launch dates, and any contingency plans should delivery dates need to be adjusted.

All quotes to this RFQ should also include itemized pricing (the hourly rates for each) for the above work as well as bundled pricing options that could provide any cost savings. Responses should be organized by main topic area listed above. If the quote does not include the above noted statements and pricing structure breakdown, the quote may be disqualified from the bidding process.

VENDOR'S RESPONSIBILITIES

STAFFING

The Contractor(s) shall also ensure all staff is qualified to deliver services under the terms and conditions of this RFQ. Qualifications must include not only appropriate educational background based upon job duties, but experience in similar or like employment. Staff qualifications must be in writing for all team members for each year this contract remains in effect. Submission of this information is required prior to CSF executing any contracts for the services described.

Proposed use of subcontractors must be included in the Respondent's reply. The Contractor(s) is responsible for ensuring subcontractor(s) performing any of the work tasks described herein comply with the requirements.

The Contractor(s) shall notify the Director of Contracts as soon as possible, but no later than ten (10) calendar days of any changes in the staff assigned to this engagement. Such notification shall be in writing and shall include information related to replacement staff assigned to this engagement. Failure to comply with the requirements of this section will activate the contract termination provisions.

SUBCONTRACTOR(S)

The Contractor(s) will provide the scoped services and shall be responsible for all work performed and all contract deliverables. The Contractor(s) shall not enter any subcontracts for the delivery of any services described in this contract without the prior written approval of CSF. Proposed use of subcontractors must be included in the Respondent's reply. Requests for use of subcontractors received after the RFQ process are subject to review and approval by CSF based on the terms described here.

It is the intent of CSF to maintain the quality standards applicable for all engagement team members. The Contractor(s), as the prime service provider, retains sole responsibility for the qualifications of all team members.

CONFIDENTIALLY AND SAFEGUARDING INFORMATION

CSF and all selected Contractor(s) may have access to confidential information during the course of performing the services described in this RFQ. The Contractor(s) must implement procedures to ensure protection and confidentiality of all data, files and records involved with this contract. The Contractor(s) and all team members must sign and return to CSF a confidentiality statement, which will be provided by CSF upon awarding the services described in this RFQ.

COMPLIANCE WITH LAWS

The selected Contractor(s) shall comply with all laws, rules, codes, ordinances, licensing and bonding requirements that are applicable to the conduct of its business, including those of Federal, State, and local agencies having jurisdiction and authority. By way of non-exhaustive example, the Contractor(s) shall comply with the Immigration and Nationality Act, the Americans with Disabilities Act, the Clean Air Act, and all prohibitions against discrimination on the basis of race, religion, sex, creed, national origin, handicap, marital status, or veteran's status. Violation of such laws shall be grounds for Contract termination.

CONVICTED CONTRACTORS

A person or affiliate placed on the convicted contractor list pursuant to Section 287.133 of the Florida Statutes following a conviction for a public entity crime is prohibited from submitting a quote on a contract to provide any goods or services to a public entity for a period of 36 months from the date of being placed on the convicted contractor list.

DISCRIMINATORY CONTRACTORS

An entity or affiliate placed on the discriminatory contractor list pursuant to section 287.134 of the Florida Statutes may not submit a quote on a contract to provide any goods or services to a public entity for a period of 36 months from the date of being placed on the discriminatory contractor list.

DISPUTES

Decisions by CSF regarding the selected contractor(s) are final. Any party potentially adversely affected by the intended decision made by CSF to award a contract or to reject all quotes must submit such dispute in writing, signed by the official who signed the original quote and must state the specificity of the nature of the dispute and the requested disposition. Questions to the Director of Contracts or any other CSF employee shall not constitute such dispute in writing. The President and the Chief Operating and Financial Officer of CSF will determine if the written dispute meets the criterion of specificity. Their determination will be final, and any dispute that does not meet this requirement may be dismissed without further consideration.

Such disputes must be received by the Chief Operating and Financial Officer of CSF, no later than close of business (5:00 PM, Eastern), five (5) working days from the date of issuance of the notice of award. 'Working days'

means Monday through Friday, excluding official CSF holidays. Parties filing a written dispute are required to ensure timely delivery. Facsimiles that have the appropriate signature and meet all other requirements stated herein may be accepted. Any dispute not received in this manner within this specified period will be rejected without further consideration.

Within five (5) working days after the receipt of any such valid dispute, the Chief Operating and Financial Officer of CSF will issue a final decision regarding the dispute notifying the party that filed the dispute and a member of the CSF Executive Committee.

Nothing in this dispute process is intended to imply nor should it be construed to mean such filing of a dispute places any constraint on the ability of CSF to proceed with its disputed procurement action, either in whole or in part.

CONTRACTOR'S REPRESENTATION AND AUTHORIZATION

In submitting a quote, each Contractor understands, represents, and acknowledges the following (If the Contractor cannot so certify to any of the following, the Contractor shall submit with its quote a written explanation of why it cannot do so).

- To the best of the knowledge of the person signing the quote, the Contractor, its affiliates, subsidiaries, directors, officers, and employees are not currently under investigation by any governmental authority and have not in the last ten (10) years been convicted or found liable for any act prohibited by law in any jurisdiction, involving conspiracy or collusion with respect to bidding on any public contract.
- To the best of the knowledge of the person signing the quote, the Contractor has no delinquent obligations to the State, including a claim by the State for liquidated damages under any other contract.
- The quote is made in good faith and not pursuant to any agreement or discussion with, or inducement from, any firm or person to submit a complementary or other noncompetitive quote.
- The prices and amounts in the quote have been arrived at independently and without consultation, communication, or agreement with any other Contractor or potential Contractor; neither the prices nor amounts, actual or approximate, have been disclosed to any Contractor or potential Contractor, and they will not be disclosed before the opening of the quotes.
- The Contractor has fully informed CSF in writing of all convictions of the firm, its affiliates (as defined in section 287.133(1)(a) of the Florida Statutes), and all directors, officers, and employees of the firm and its affiliates for violation of any Federal or State law involving fraud, bribery, collusion, conspiracy, or material misrepresentation with respect to a public contract. This includes disclosure of the names of current employees who were convicted of contract crimes while employed with another company.
- Neither the Contractor nor any person associated with it in the capacity of owner, partner, director, officer, principal, investigator, project director, manager, auditor, or position involving the administration of Federal funds:

Has within the preceding three (3) years been convicted of or had a civil judgment rendered against them or is presently indicted for or otherwise criminally or civilly charged for: commission of fraud or a criminal offense in connection with obtaining, attempting to

obtain, or performing a Federal, State, or local government transaction or public contract; violation of Federal or State antitrust statutes; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; or

Has within the preceding three (3) years of this certification had one (1) or more Federal, State, or local government contracts terminated for cause or default.

- If an award is made to the Contractor, the Contractor agrees that it intends to be legally bound to the Contract that is formed with CSF.
- The Contractor shall indemnify, defend, and hold harmless CSF and its employees against any cost, damage, or expense which may be incurred or be caused by any error in the Contractor's preparation of its quote.
- All information provided by, and representations made by, the Contractor are material and important and will be relied upon by CSF in awarding the Contract.

CONTRACT PERIOD

This solicitation will result in a fixed price contract with the original contract period beginning upon execution of the contract. The original term of this contract shall be determined at a later date. All prices shall be firm for the term of this contract.

PUBLIC RECORDS

All materials submitted in response to this RFQ become the property of CSF and the State of Florida, and will be a public record and open for inspection by any person in accordance with the provisions of Chapter 119, F.S. The State of Florida shall have the right to use such ideas or adaptations of those ideas contained in any quote without cost or charge. Selection or rejection of a quote will not affect this right.

COST OF PREPARATION OF CONTRACTOR REPLY

CSF is not liable for any costs incurred by a contractor in responding to this RFQ.

DUTY OF CONTINUING DISCLOSURES OF LEGAL PROCEEDINGS

- (1) Commencing after the effective date of any contract resulting from this RFQ, the contractor must disclose any pending or prior civil or criminal litigation, investigations, arbitration, or proceedings ("Proceeding") involving the contractor (and each subcontractor) in a written statement to CSF's Chief Financial Officer within fifteen (15) calendar days of occurrence.
- (2) This duty of disclosure applies to the contractor's officers and directors when the proceeding relates to the office or directors' business or financial activities. This duty must extend to all proceedings disclosed in the contractor's reply to this RFQ as

well. Details of settlements that are prevented from disclosure by the terms of the settlement may be annotated as such.

- (3) The successful contractor shall promptly notify CSF of any civil or criminal litigation, investigation, arbitration, or administrative proceeding relating to or affecting the contractor's business. If the existence of such proceeding, during the term of this contract for services causes the state concern or the contractor's ability or willingness to perform the contract is jeopardized, the contractor shall be required to provide CSF all reasonable assurances requested by CSF to demonstrate that:
 - a. The contractor will be able to perform the contract resulting from this RFQ in accordance with its terms and conditions, and
 - b. The contractor and/or its subcontractor(s) has not and will not engage in conduct in performing services for CSF which is similar in nature to the conduct alleged in such proceeding.

SELECTION

The quotes will be evaluated and awarded to the Respondent(s) whose quote submittals have been determined to meet the minimum requirements of this RFQ and provide the best value to CSF and the State of Florida. "Best value," as defined in Section 287.012(4), F.S., means the highest overall value to the state based on factors that include, but are not limited to, price, quality, design and workmanship. CSF reserves the right to award any or all parts of the solicitation to a single or to multiple Contractors.

TRADE SECRETS

Any bid content submitted to CSF which is asserted to be exempt under Chapter 119, Florida Statutes, shall be set forth on a page or pages separate from the rest of the bid, and clearly marked "exempt," "confidential," or "trade secret" (as applicable), with the statutory basis for such claim of exemption, confidentiality, or trade secret specifically identified in writing on each and every such page. Failure to segregate and so identify any such content shall constitute a waiver of any claimed exemption, confidentiality, or trade secret as applied to the portion of the bid or other document in which the content is set forth.

Any claim of confidentiality is waived upon submission, unless addressed as set forth above. The State of Florida shall have the right to use such ideas or adaptations of those ideas contained in any reply without cost or charge. Selection or rejection of the bid will not affect this right. CSF will attempt to afford protection from disclosure of any trade secret as defined in Section 812.081(1)(c), Florida Statutes, where identified as such in the reply, to the extent permitted under Section 815.045, Florida Statutes and Chapter 119, Florida Statutes. Any prospective bidder acknowledges that the protection afforded by Section 815.045, Florida Statutes, is incomplete, and it is hereby agreed by the bidder that no remedy for damages may arise from any disclosure by CSF.

CONFIDENTIAL, PROPRIETARY OR TRADE SECRET MATERIAL

CSF takes its public records responsibilities as provided under Chapter 119, Florida Statutes and Article I, Section 24 of the Florida Constitution, very seriously. If respondent considers any portion of the documents, data or record submitted in response to this solicitation to be confidential, trade secret or otherwise not subject to disclosure pursuant to Chapter 119, Florida Statutes, the Florida Constitution or other authority, respondent must also simultaneously provide CSF with a separate Highlighted Copy of its response. This Highlighted Copy shall contain CSF's solicitation name, number, and the name of the respondent on the cover, and shall be clearly titled "Highlighted Copy." The Highlighted Copy shall highlight any material considered to be confidential, proprietary or trade secret by the respondent. The Highlighted Copy shall be provided to CSF at the same time respondent submits its response to the solicitation and must only exclude or obliterate those exact portions, which are claimed confidential, proprietary, or trade secret.

Respondent shall protect, defend, and indemnify CSF for defending any and all claims made against CSF regarding portions of its Highlighted Copy being confidential, proprietary, trade secret or otherwise not subject to disclosure.

Notwithstanding compliance with the first paragraph, if respondent fails to submit a Highlighted Copy with its response, CSF may produce the entire document(s), data or records submitted by respondent in answer to a public records request.

AGREEMENT

After notification to the successful proposer of the award for services, the successful proposer shall complete an engagement letter(s) setting forth the terms and conditions of the services to be provided which shall be agreed upon by both the proposer and the company.

CSF CONTINGENCY DISCLOSURE

CSF is a not-for-profit corporation as defined by Chapter 445.004, Florida Statutes. CSF currently follows GASB Statements/Pronouncements for its financial reporting and accounting and has done so since its formation in 2000. CSF complies with accounting principles generally accepted in the United States of America (GAAP). CSF is accounted for as a proprietary type enterprise fund. Private-sector standards of accounting and financial reporting issued prior to December 1, 1989, generally are followed to the extent that those standards do not conflict with or contradict guidance of GASB.

If CSF were to change its reporting format, it would not expect the scope of its audit to significantly change from what is currently done, nor would it expect to change any of its accounting practices or policies. The proposer(s) on this RFQ would be expected to perform all services outlined herein regardless of what CSF's reporting format is.

LEGAL REQUIREMENTS

- (1) It shall be the responsibility of the Contractor(s) to be knowledgeable of all federal, state, county and local laws, ordinances, rules and regulations that in any manner affect the items covered herein which may apply. Lack of knowledge by the proposer(s) will in no way be a cause for relief from responsibility.

- (2) Proposer(s) doing business with the company are prohibited from discriminating against any employee, applicant, or client because of race, creed, color, national origin, sex or age with regard to but not limited to the following: employment practices, rates of pay or other compensation methods, and training selection.

Appendix A

Labor Market Indicator Tool Requirements Traceability Matrix

The following requirements traceability matrix is to be completed and submitted with each quote. Please check yes or no per each requirement identified in the table below indicating if the proposed solution meets the requirements. Additionally, provide a citation or page number within the quote supporting all requirements checked “yes”.

Requirements Traceability Matrix			
Requirement / Feature / Objective	Yes	No	Citation / Page # in Quote
1. Data			
1.1 Comprehensive labor market and economic data aggregation from various sources			
1.2 Wage and compensation data by local workforce area			
1.3 Comprehensive unemployment data			
1.4 Business Data-Largest employers, employers by Industry, employers by occupation			
1.5 Commuter data, including commuting patterns			
1.6 Population and Demographic data			
1.7 Demographic data for training providers			
1.8 Ability to pull local data by county			
1.9 Demographic data for employed/unemployed by local workforce area			
1.10 Veteran population data			
1.11 Cross walk between industry and occupations data			
1.12 Military transition data			
1.13 Ability to provide data by occupation or industry			
1.14 Ability to compare LMI data (by area, industry, etc.)			
1.15 Employed and Unemployed rates			
1.16 Unemployment rates by county and local workforce area			
1.17 Employment by industry by local workforce area			
1.18 Real-time and historic job opening by occupation, hourly rate, work hours (daily, weekly)			
1.19 Geographic considerations – all Florida and adjoining states			

1.20 Skill transferability information			
1.21 Information on required most requested skills or qualifications			
1.22 Employer database (with size, NAICS codes and locations)			
1.23 Labor force demographics			
1.24 Labor force numbers by local workforce area and county			
1.25 Labor shed data by region and county			
1.26 Occupational Demand (drillable to the 6-digit level) including number employed, average wage, Location Quotient (LQ), Unemployed, Unemployment Rate, growth history, Skills in Demand, and expected demand over time (including exits, transfers, turnover, growth)			
1.27 Industry Demand (drillable to the 6-digit level) including number employed, average wage, LQ, growth history and expected demand over time (exits, transfers, turnover, growth)			
1.28 Labor Supply by industry, occupation and local workforce area, to include credential-to-occupation pipelines, occupational pathways, rates of transfer between occupations, occupational skill profiles; labor supply movements into and out of the state; region to region.			
1.29 Economic Impact (Regional, Statewide, Imports & Exports)			
1.30 Detailed industry/sector information			
1.31 Information from border states/counties must be included to allow for true drive time labor markets			
1.32 Availability and wage level (range) of job(s)			
1.33 JOLTS data by county/region			
1.34 Supply chain data			
1.35 Integration with educational data			
1.36 Social mobility metrics			
1.37 Employer by name; home office location; local worksite; phone; website; type industry; local occupations by O*NET			
1.38 Number of local jobs by employer; openings and number of hires locally; length of expected employment			
1.39 Number of applicants for training and training availability in local area			
1.40 Geographic considerations – entire US			
1.41 Employment data by industry by county			
1.42 Unemployment rates by city			
1.43 Population by county			
1.44 Average annual wages by city			
1.45 Labor force by county and by city			
1.46 Labor force demographics by city			
1.47 Average wage rates by occupation by county and city			

1.48 Supply chain purchases (in/out of region) would allow you to determine areas where additional skill training could bring more in-region purchases.			
1.49 Economic overviews			
1.50 Top employment companies			
1.51 Data from across the country to allow comparisons with similar regions.			
1.52 Remote work opportunities			
1.53 Original sources listed when reports are pulled			
1.54 Industry profiles by local area and counties			
1.55 Employer by name and ability and willingness to provide on-the-job-training			
6. Education/ Talent			
2.1 Data on educational pipeline			
2.2 Data on educational completers specified by programs and institutions			
2.3 Training providers by name, home office location, local training site; training occupations, length of training, pre-requisites, cost			
2.4 State colleges, universities providing workforce training by occupation, pre-requisites, cost			
2.5 Private colleges, universities providing workforce training by occupation, pre-requisites, cost			
2.6 High schools providing workforce occupation training that leads to career			
2.7 Data on currently enrolled students, by program, by certification, with dates of expected completion			
2.8 Degree completions by educational institution			
2.9 Number of qualified potential employees in local area based on local employment rate and training graduates			
2.10 Location of the talent pool by occupation and or related skillsets			
7. Apprenticeships			
3.1 Active Florida registered apprenticeship programs and pre-apprenticeship programs across the state and state map			
3.2 Number of apprentices enrolled in Florida registered apprenticeship programs			
3.3 Employers using Florida registered apprenticeship programs			
3.4 Schools using Florida registered pre-apprenticeship and apprenticeship programs			
8. Codes			
4.1 NAICS codes and industry name			
4.2 O*NET codes, description, occupation name			
4.3 SIC & SOC Codes including codes, description			
5. Data Analysis			

5.1 Impact Data – What-If Scenario – ability to model how an increase/decrease in workers in a certain field would impact an area (Workforce Region and County)			
5.2 In-depth wage analysis – the ability to generate entry Level, mean, and experienced wages for an occupation/industry			
5.3 In-depth workforce/talent analysis – demographic data on local population (including veteran status, poverty, etc. in alignment with Census data)			
5.4 Occupation Gaps – occupations with potential deficit/surplus over a future period of time for an area			
5.5 Job market analysis			
5.6 Industry trends by local workforce area			
5.7 Compensation information (current and long-term projections)			
5.8 Ability to determine economic impact of new employer or losing employer			
5.9 Skills gap analysis			
5.10 Award gap analysis - what training programs have gaps in completers compared to demand			
5.11 Supply analysis – access to real time talent data – resumes, KSAs, etc.			
5.12 Job matching algorithms			
5.13 Career Pathway suggestions/recommendations			
5.14 Work culture trends			
5.15 Industry trends by county			
5.16 Advanced analytics including predictive modeling and forecasting			
5.17 Projected job openings by occupation and county over the next 3, 6, 9, 24 months			
5.18 Cross reference of occupations to career pathways			
5.19 Transferable occupational skillsets across industry			
5.20 Ability to determine possible companies under stress due to market conditions.			
5.21 Regional comparison			
5.22 Job market sentiment analysis			
5.23 Information on factors influencing the labor market and economic conditions			
6. Reporting Capabilities			
6.1 Industry and Occupation grouping			
6.2 Report generating tools			
6.3 Map feature should allow someone to draw/type as needed			
6.4 Ability to produce basic reports without having to be an expert in operation of the program.			
6.5 Integration w other systems, data export, API access			

6.6 Career Ladder and CTE Cluster reports			
6.7 Cluster visualizations to highlight an area's strengths/weaknesses			
6.8 Comparison feature - ability to easily compare an area to one or more other areas on the same subject			
6.9 Customizable dashboards			
6.10 Real-time updates			
6.11 Mapping - the ability to map by demographics, commuting patterns, occupation/industry demand, unemployment rate, occupational clusters (STEM), and educational awards)			
6.12 Geospatial analysis - e.g. heat maps			
6.13 Reports for marketing purposes should be high quality with ability to customize and brand			
6.14 Ability to join data from/to outside source - report customization			
6.15 Ability to pull local data by county			
6.16 Ability to compare LMI data (by area, industry, etc.)			
7. User Experience			
7.1 Ability to upload local data to the tool for better insight in times where the region may know of a change that is not yet showing in the data			
7.2 Ability to draw on map feature, upload local data			
7.3 Chat support feature to navigate and ask questions			
7.4 Export data in different formats			
7.5 Ability to combine data sets			
7.6 Ability to link into other tools/apps			
7.7 Data should be available by zip code, a certain mileage from a zip code/county, MSA, County, and workforce region			
7.8 Regions should be able to create their own "Area" for regional planning purposes and to better facilitate partnership between regions (For example, the ability to create an area that encompasses more than one region/county for a specific project)			
7.9 Data should be easily exportable in a format that does not need to be "massaged" to be readable to external stakeholders (Economic/Occupation/Industry Overview reports)			
7.10 User-friendly interface			
7.11 Data visualization tools			
7.12 Mobile app compatibility			
7.13 Networking and collaboration tools			
7.14 Integration with other internal / external systems, data export, API access			
7.15 Data mapping			

7.16 Data Logs			
7.17 Refresh rates			
7.18 Readily available written methodology for all data elements.			
8.Security			
8.1 Data protection/security (encryption, backup and disaster recovery planning, access control, network security, etc.)			
9.Support			
9.1 Training			
9.2 Ad-hoc Professional Consulting Services for Labor Market Analysis (ability to provide on-demand labor market analysis reports)			

Appendix B

Costs Table

The following costs table is to be completed and submitted with each quote. Please use the costs table for providing the financial quote.

Service	Description	Cost
Tiered / Bundled licensing		
Customer Support Service		
Ad-hoc Professional Consulting Service (hourly rate)		