



Strategic Policy and Performance Council and Finance Council Joint Meeting

November 14, 2023

For Public Comment:
Please email Iesha Pompey
at ipompey@careersourceflorida.com

Welcome and Remarks



Sophia Eccleston

Strategic Policy and Performance Council Chair

2024-2028 Workforce Innovation and Opportunity Act (WIOA) Combined State Plan



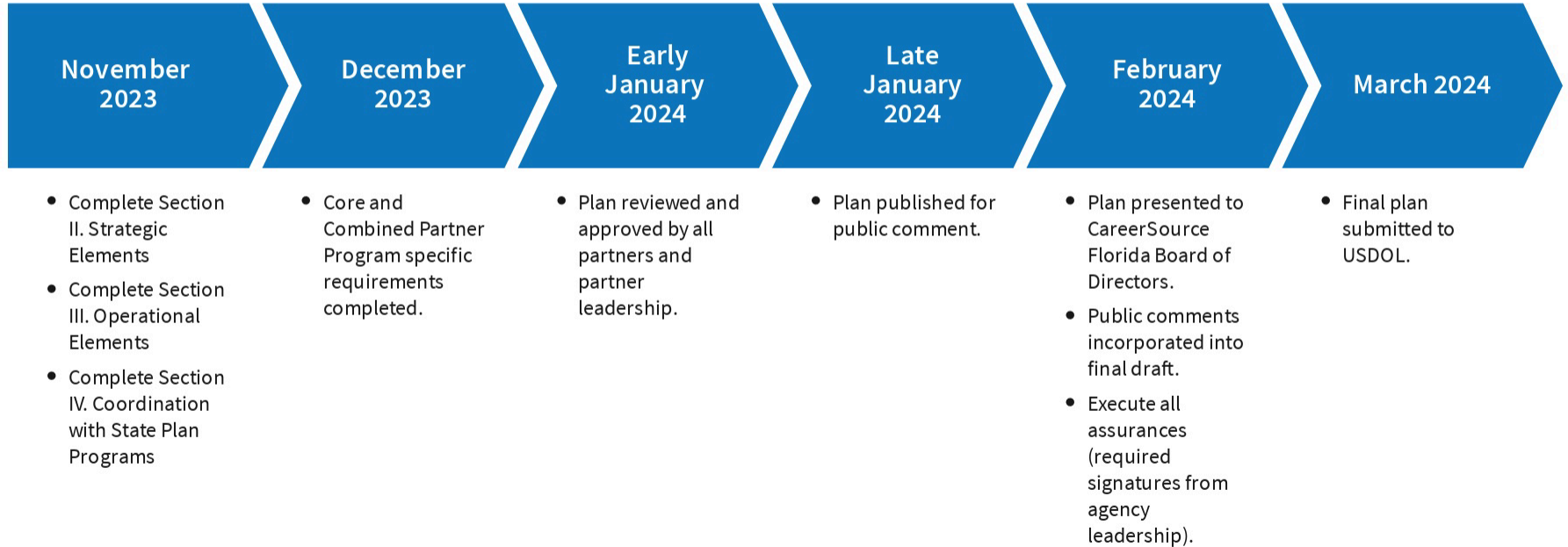
Adrienne Johnston

President & CEO

WIOA 2024-2028 Combined Plan

- CareerSource Florida Board of Directors assists the Governor in submitting a four-year WIOA State Plan.
- The Reimagining Education and Career Help (REACH) Act offers compelling opportunity to transform workforce system through combined WIOA State Workforce Development Plan.
- CareerSource Florida and its partners elected to submit a Combined Plan aligning partner initiatives, uniting core and combined partners around strategic goals.
- CareerSource Florida and partners completed Sections I-IV of the Combined Plan including contributions from all partners.
- Workforce development combined partners working to deliver WIOA 2024-2028 Combined Plan to the CareerSource Florida Board of Directors in February 2024.

WIOA Combined Plan Timeline



Local Workforce Development Board Letter Grades



Jacqueline Barreiros

Senior Program Analyst

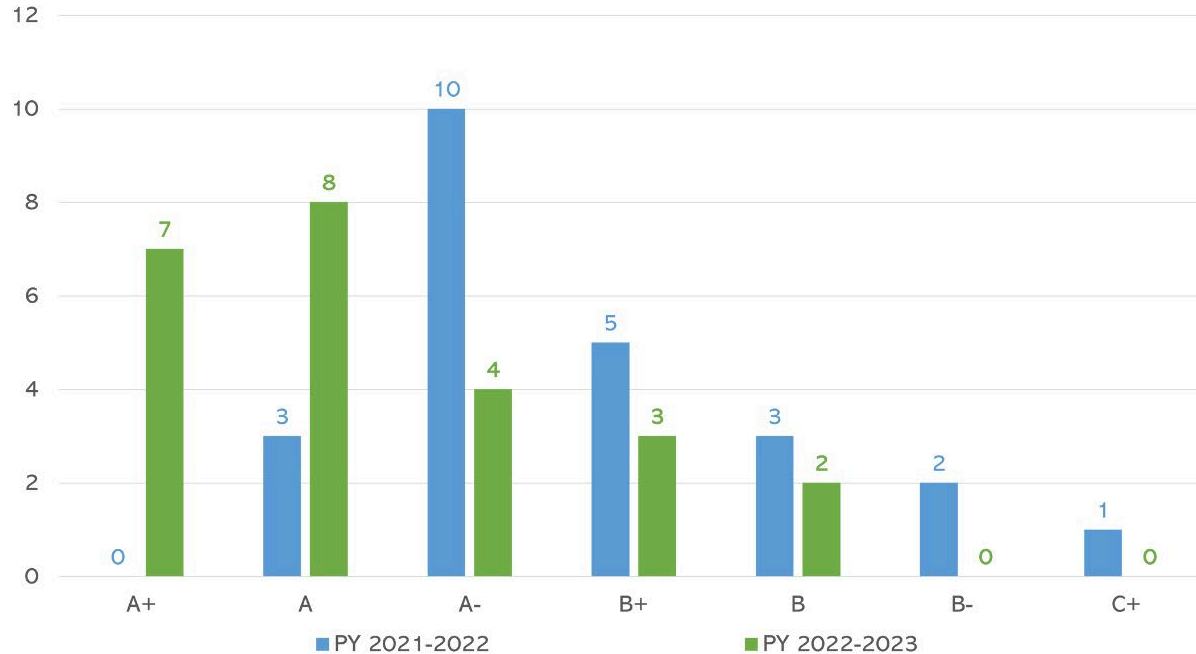
Workforce Program Development

Local Workforce Development Board Letter Grades

- **PY 2022-2023 Letter Grades were released on October 12, 2023.**
 - 21 local workforce development boards improved year over year.
 - 19 As and five Bs within the letter grades scale:
 - A+: ≥ 97
 - A: 93 to < 97
 - A-: 90 to < 93
 - B+: 87 to < 90
 - B: 83 to < 87
 - B-: 80 to < 83
 - C+: 77 to < 80
 - C: 73 to < 77
 - C-: 70 to < 73
 - D: 60 to < 70
 - F: < 60

Local Workforce Development Board	PY 2021-2022 Score	2022-2023 Year Over Year Difference (Points)	PY 2022-2023 Score
01 - CareerSource Escarosa	89.62	5.14	94.76
02 - CareerSource Okaloosa Walton	81.43	7.75	89.18
03 - CareerSource Chipola	92.29	6.22	98.51
04 - CareerSource Gulf Coast	83.55	9.59	93.14
05 - CareerSource Capital Region	86.41	3.10	89.51
06 - CareerSource North Florida	93.86	-2.10	91.76
07 - CareerSource Florida Crown	90.21	-4.71	85.5
08 - CareerSource Northeast Florida	94.41	8.95	103.36
09 - CareerSource North Central Florida	85.57	0.41	85.98
10 - CareerSource Citrus Levy Marion	90.82	3.10	93.92
11 - CareerSource Flagler Volusia	89.62	12.79	102.41
12 - CareerSource Central Florida	93.76	6.21	99.97
13 - CareerSource Brevard	91.71	-3.21	88.5
14 - CareerSource Pinellas	87.98	8.75	96.73
15 - CareerSource Tampa Bay	90.09	5.82	95.91
16 - CareerSource Pasco Hernando	80.54	12.12	92.66
17 - CareerSource Polk	91.47	3.93	95.4
18 - CareerSource Suncoast	79.50	13.00	92.5
19 - CareerSource Heartland	92.36	7.20	99.56
20 - CareerSource Research Coast	90.40	0.18	90.58
21 - CareerSource Palm Beach County	87.47	7.69	95.16
22 - CareerSource Broward	90.88	5.97	96.85
23 - CareerSource South Florida	91.82	5.20	97.02
24 - CareerSource Southwest Florida	88.57	10.04	98.61

Year Over Year Letter Grades



PY 2023-2024 Letter Grades

- **Adjustments to two metric targets:**
 - Participants with Increased Earnings: 50%
 - Reduction in Public Assistance: 50%
- **The addition of WIOA Title II and Title IV data to the extra credit metric numerator so that local workforce development boards receive credit for serving individuals on public assistance and individuals co-enrolled in WIOA Title II or Title IV programs.**
- **Adjustments to the extra credit point scale:**
 - $\geq 55\%$ = 5 points
 - 51% to $< 55\%$ = 4 points
 - 49% to $< 51\%$ = 3 points
 - 47% to $< 49\%$ = 2 points
 - 45% to $< 47\%$ = 1 point

Policy Development Updates



Adam Briggs

Senior Director

Workforce Program Development



Susan Bosse

Director

Workforce Program Development

Statewide Standardization of Tools and Services Administrative Policy

- Provides decision-making framework for tools or technologies made available to local workforce development boards at the state level.
- Outlines criteria for divergence from state-level options and guidelines for review of such requests.
- Aims to reduce redundancy, increase efficiency, and create more uniform customer experience across our network.
- To be presented for consideration at the December Board of Directors meeting along with EY analysis on tools currently in use.

Registered Apprenticeship Strategic Policy

- Defines a network-wide apprenticeship strategy for all local workforce development boards.
- Establishes set goals for apprenticeship expansion across the state.
- Articulates state expectations for local support of apprenticeship expansion.
- Progress and performance monitored by the state board.

System-wide Improvements



Dan McGrew

Senior Vice President

Workforce Program Development

Contract Templates

- **In progress**
 - On-the-Job Training
 - Individual Training Accounts
- **Upcoming**
 - Infrastructure Funding Agreements

Regional Planning Areas Update

- **Designation of Regional Planning Area administrative policy in development**
- **Local workforce areas working to designate two regional planning areas**
 - Local areas 1 – 4
 - Local areas 17 and 19

Financial Performance Updates



Andrew Collins
Chief Financial Officer

Workforce Training Grants

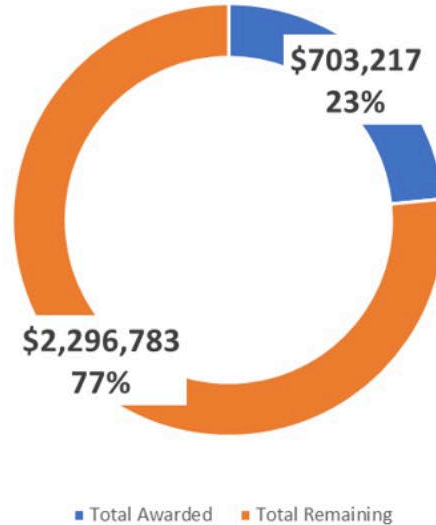


Malissa Counts

Grants Manager

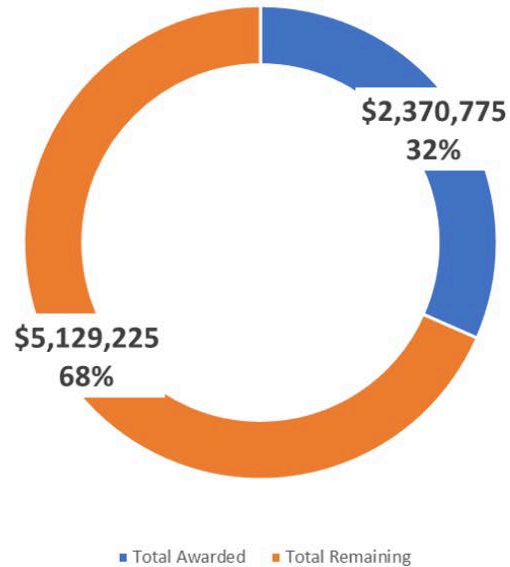
State-level Training Grants Administration

Incumbent Worker Training



State-level Training Grants Administration

Quick Response Training



Policy & Practice Implementation Updates



Adam Briggs

Senior Director

Workforce Program Development



Dehryl McCall

Senior Director

Workforce Program Development

Hope Florida Network Activities

- Recently submitted Hope Florida program plans to identify the Hope Navigator (local workforce development board and the Dept. of Children and Families) and their approach to programmatic services.
- FloridaCommerce is creating Employ Florida tags for clients, employers, and specific jobs associated with Hope Florida.
- Collaboration between Dept. of Children and Families, FloridaCommerce, and CareerSource Florida network is focused on efficient hand-offs and measurable customer outcomes.
- Future developments include a cross-partner referral solution and program performance dashboard for CareerSource Florida network.

Florida Career Ladder Identifier and Financial Forecaster (CLIFF) Advisory Council

- Immediate goal: Operationalize CLIFF strategic policy passed in June.
- Leveraging network's focus on Hope Florida activities and populations.
- Dept. of Children and Families Hope Florida staff completed CLIFF trainings; CareerSource Florida Hope Navigators to complete trainings by January.
- Network-wide exploration of various programmatic approaches and best practices using CLIFF Suite of Tools.
- CLIFF Advisory Council will evaluate findings and make recommendations for system-wide programmatic enhancements.

Education and Industry Consortium

- **September 2023: CareerSource Florida Board of Directors approved policy:**
 - Create a consortium by January 1, 2024.
 - Educational entities and businesses.
 - Discuss industry needs and educational programs.
 - Provide quarterly reports to local board and publish.
- **October 13, 2023: Implementation workshop**
- **October 18, 2023: FloridaCommerce – compliance**
- **November - December 2023: Follow up with local workforce development boards**

Open Discussion | Public Comment



Closing Remarks



Sophia Eccleston

Strategic Policy and Performance Council Chair

Upcoming Meetings

- Finance Council Meeting | December 11, 10:00 - 11:00 a.m., Virtual
- Strategic Policy and Performance Council Meeting | December 11, 2:00 - 4:00 p.m., Virtual
- Board of Directors Meeting | December 12, 9:00 - 11:30 a.m., Virtual