



Board of Directors Meeting

Sept. 19, 2023

Welcome and Remarks



Stephanie Smith

Chair

For Public Comment:

Please see Madison Frazee for a public comment card and wait to be recognized by the board chair.

Hurricane Idalia Response



Adrienne Johnston

President & CEO

CareerSource Florida Network Responds

CareerSource North Florida



CareerSource Florida Network Responds

CareerSource North Florida



CareerSource Florida Network Responds

CareerSource Florida Crown



CareerSource Florida and FloridaCommerce Respond



Consent Agenda



Stephanie Smith

Chair

Consent Agenda

For Consideration:

- 1 June 7, 2023, Meeting Minutes.
- 2 Approval of Appointee to Florida Credentials Review Committee.
- 3 Approval of Lindsay Volpe to serve as FloridaCommerce Designee.
- 4 Request for Designation as Direct Provider of Workforce Services.
- 5 Requests to Serve as One-Stop Operator.
- 6 Requests for Extension to Serve as One-Stop Operator.
- 7 WIOA Local Workforce Development Board Two-Year Plan Modification.
- 8 Approval of Master Credentials List for Delivery to State Board of Education.

President's Report



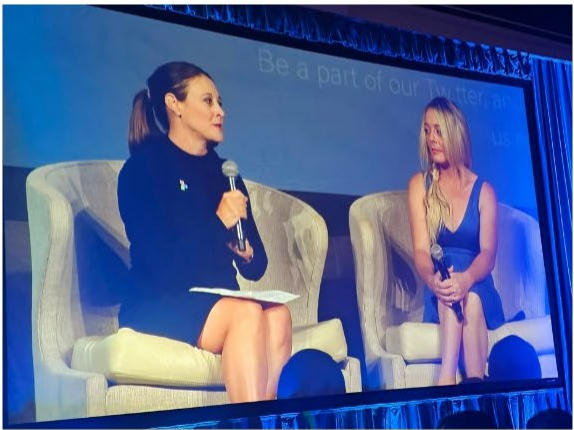
Adrienne Johnston

President & CEO

Priority Initiatives Update

- **Hope Florida - A Pathway to Prosperity**
 - \$2.75 million - job readiness skills development, career services, training and supportive services.
 - \$1.75 million - Hope Florida Navigators.
- **Florida Healthcare Training Initiative**
 - \$2.75 million - high-quality training programs and supportive services.
 - Pilot partners - CareerSource Northeast Florida and CareerSource Broward.

Hope Solution & Florida Children and Families Summit



2023 Summer Youth Employment Program

Nearly 7,000 Youth Employed Statewide



Florida Workforce System Transformation

Three Pillars



I

Alignment and Consolidation

for local workforce development boards.

II

System-wide Improvements

for improved customer consistency and better leveraging of public funds.

III

Regional Planning

to further promote workforce system alignment with education and economic development and optimize opportunities for regional economic growth.

President's Report



Adrienne Johnston

President & CEO

Florida Workforce System Transformation Update



Brian Woods
Managing Director
EY



Janeth Merchan
Senior Manager
EY

Introduction and Agenda

Today's Agenda:

- Introduction
- About EY and Phase 1 and 2 Overview
- Phase 3 Scope
- Progress to Date: Pillar I, II, and III
- Timeline and Next Steps

About EY

**Change Management and
Organizational Design**

*People Advisory
Services Practice*

**Workforce and Economic
Development Expertise**

*Economic Development
Advisory Services*

Project Management

Business Consulting

EY's Role in Phase 1, 2, and 3

Phase 1 and 2 Overview



Background research and discovery



Initial stakeholder engagement



State case studies

- Phase 1: April 2022 – July 2022 -



Statewide data collection, research and analysis



Continued stakeholder engagement



Development of future state options

Phase 2: September 2022 – February 2023

Phase 3: Pillar Overview

Pillar I: Alignment and Consolidation

Completed by June 30, 2024:

- ❑ New governance determined and in place across impacted local workforce development boards (LWDBs) including appointment of new board of directors.
- ❑ Finalized interlocal agreements, consortiums, and 501(c)(3) completed for realigned or consolidated boards.
- ❑ Designate Fiscal Agent and Administrative Entity.
- ❑ Operational transition completed for all impacted boards, or well underway.

Pillar II: System-Wide Improvements

Completed by June 30, 2024:

- ❑ Significant improvements applied operationally and in practice across the system.
- ❑ Backlog and plan of action for additional improvements.

Pillar III: Regional Planning

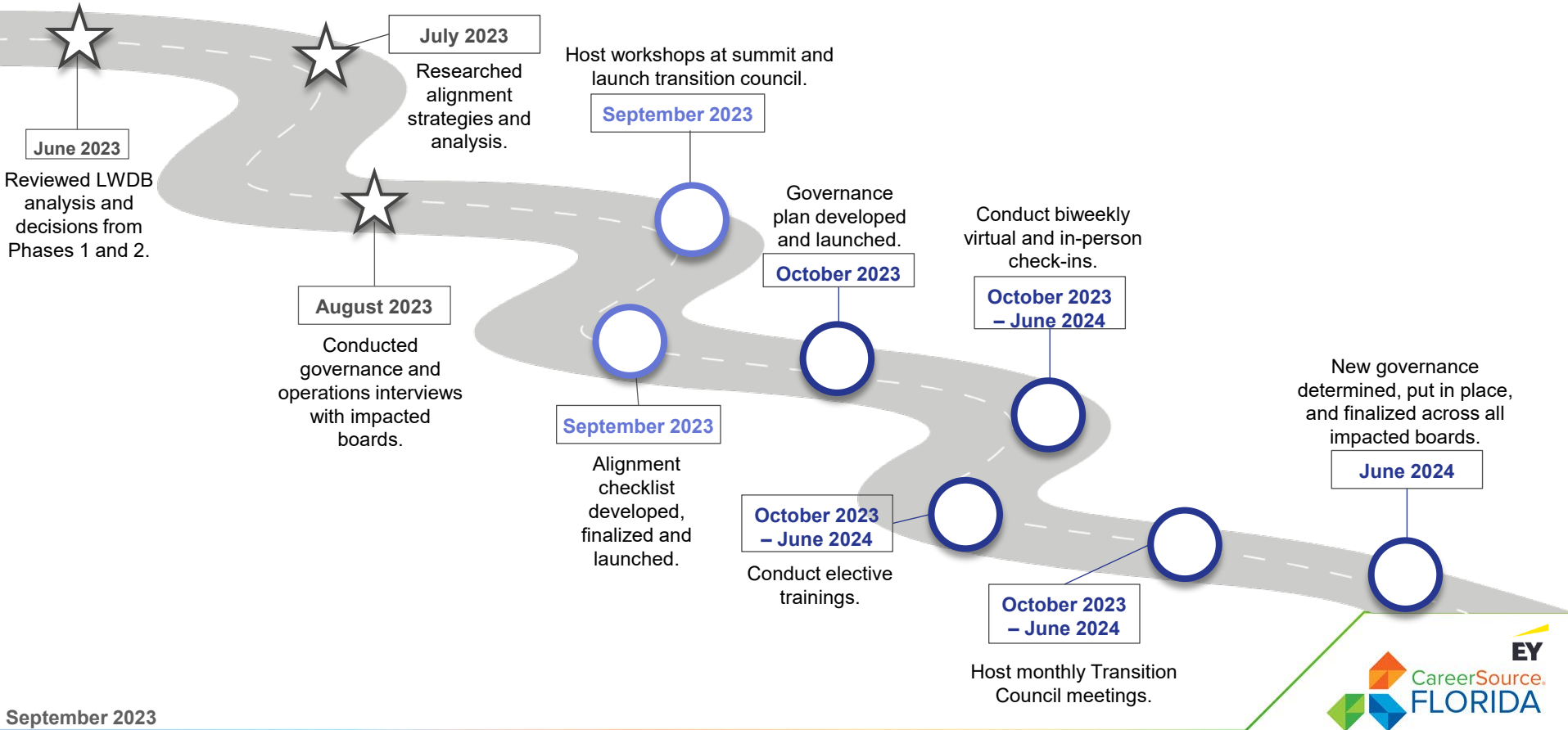
Completed by June 30, 2024:

- ❑ At least two regional planning areas identified, structured, and compliant with regional planning requirements.
- ❑ Plan in place for remaining regional planning areas to be created.

Key Objectives

1. Reduce local workforce development boards from 24 to 21.
2. Implement system-wide improvements and consistent compliance models across LWDBs.
3. Create new regional planning areas, consisting of at least two contiguous LWDBs, that comply with Workforce Innovation Opportunity Act (WIOA).

Pillar I: Progress to Date



Pillar I: Governance Interview Key Takeaways

As part of Pillar I, CareerSource Florida and EY team met with Chief Executives and Local Elected Officials (LEOs) who were impacted by realignment and consolidation to discuss their board's current state operating model and progress to date.

TAKEAWAYS



Boards are eager for **guidance** and **engagement on next steps** from CareerSource Florida and EY.



LEOs are dedicated to **maintaining** and **improving workforce services** to their constituents.



Boards are **committed to alignment** and **consolidation** and are actively collaborating.



Boards are **at various levels of progress** for alignment and consolidation.



Boards are looking for **resourcing** and associated funding for legal, mediation, HR, and IT support.



Board staff are concerned with **retaining their positions** and **benefits** after consolidation.

22

Total Interviews conducted

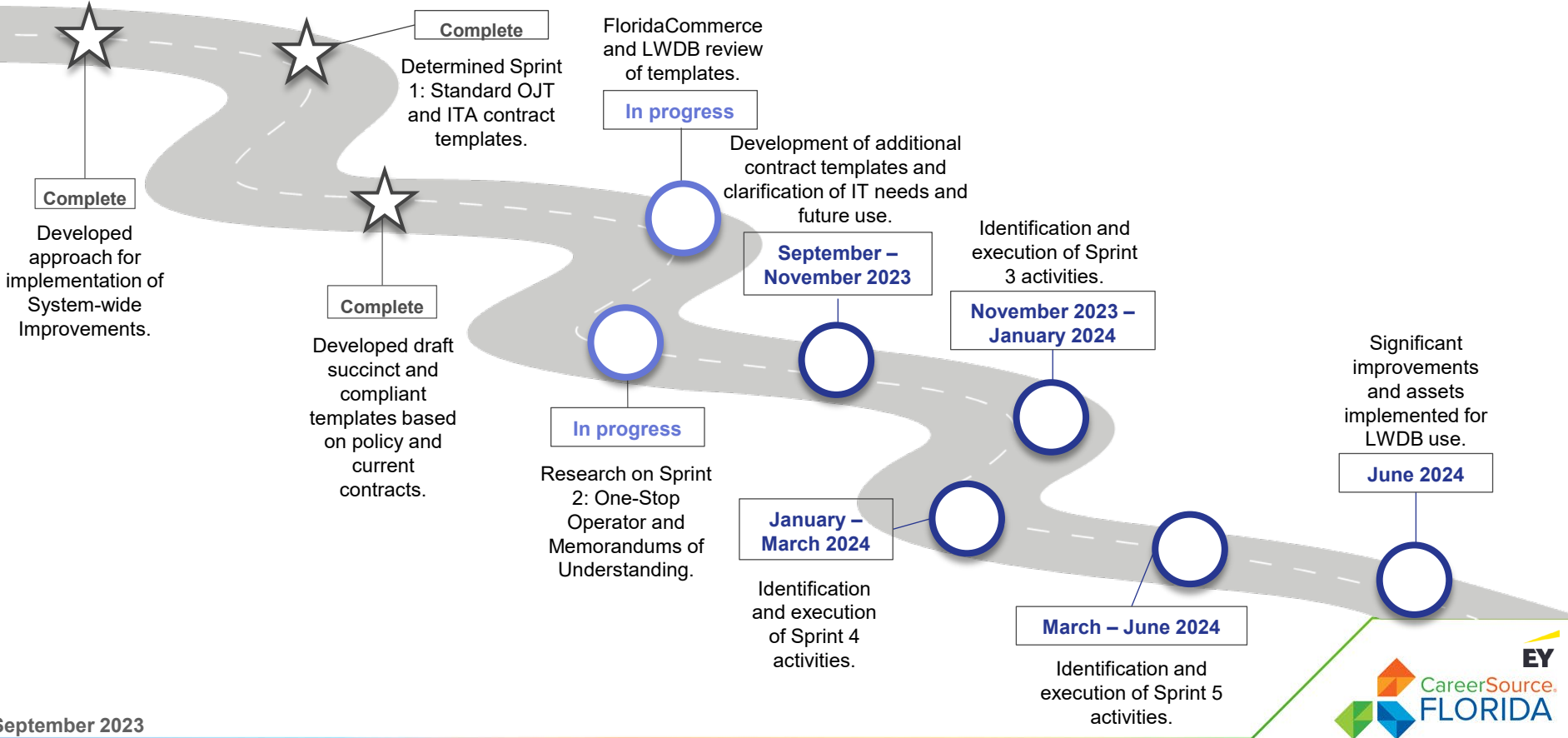
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Chief Executives interviewed

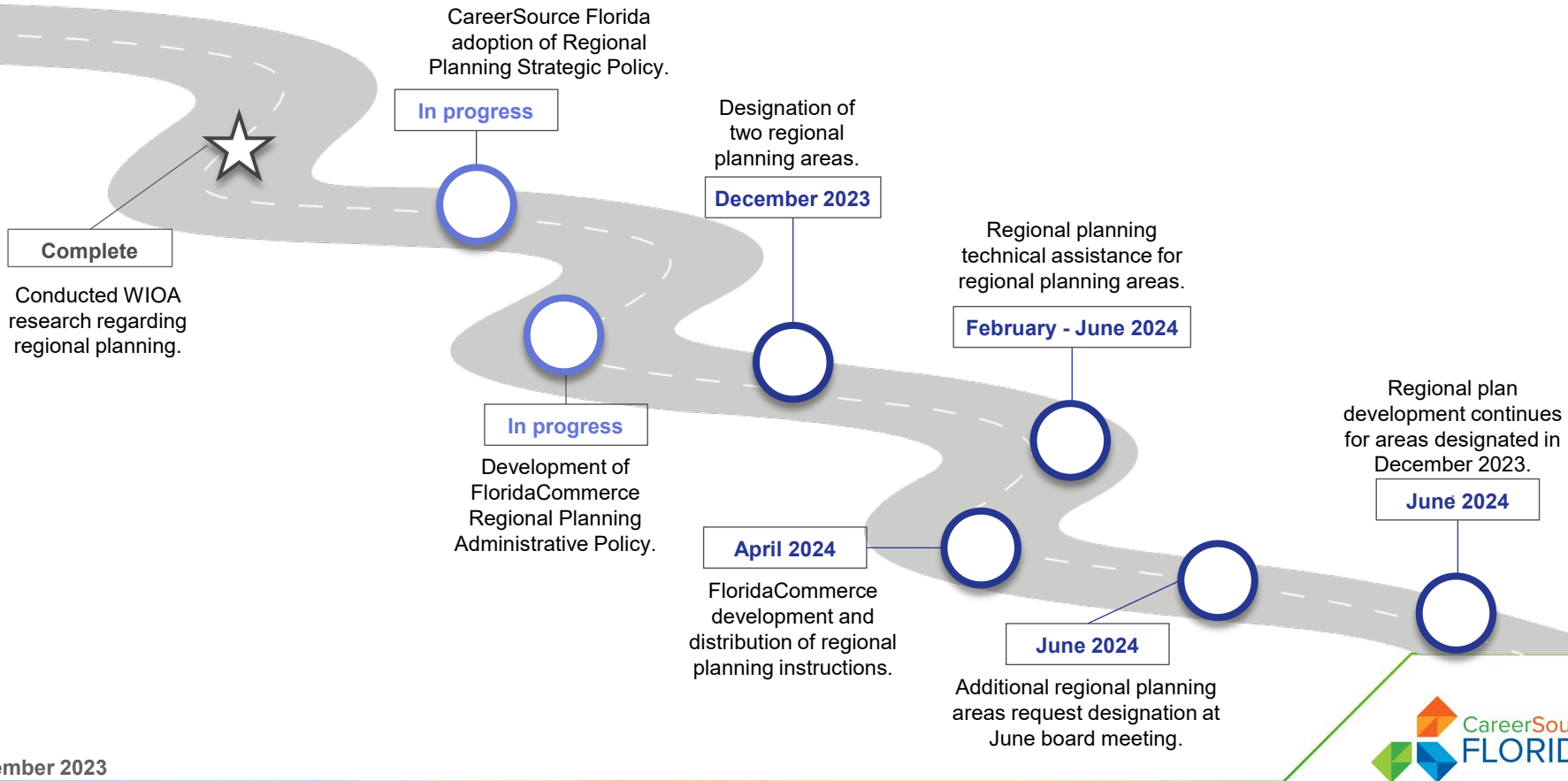
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LEOs attended 6 interview sessions

Pillar II: Progress to Date



Pillar III: Progress to Date



Next steps

Pillar I

Formally launch Transition Council for impacted boards.

Begin check-in and training cadences for impacted boards.

Pillar II

Finalize OJT and ITA contract templates with FloridaCommerce and LWDB feedback.

Begin research for upcoming contract templates (OSO and MOU/IFA) and IT analysis.

Pillar III

Develop Regional Planning Administrative Policy with FloridaCommerce.

Identify two Regional Planning Areas for designation at December board meeting.

Q&A

Finance Council Report



Bill Johnson
Chair

Strategic Policy and Performance Council Report



Dan McGrew

Senior Vice President

Workforce Program Development

Action Items



Dan McGrew

Senior Vice President

Workforce Program Development

Regional Planning Area Strategic Policy



Warren Davis

Policy Analyst

Workforce Program Development

Action Item 1

For Consideration:

Approve CareerSource Florida Strategic Policy – Regional Planning Areas, implementing the requirements for Regional Planning Areas.

Education Industry Consortium Strategic Policy



Dehryl McCall

Senior Director
Workforce Program Development

Action Item 2

For Consideration:

Approve CareerSource Florida Strategic Policy – Education and Industry Consortiums, implementing the requirements established in Senate Bill 240, signed into law May 15, 2023.

Eligible Training Provider List Administrative Policy



Keantha Moore

Bureau Chief, One-Stop and Program Support

FloridaCommerce

Action Item 3

For Consideration:

Approve revisions to CareerSource Florida Administrative Policy 090 – Eligible Training Providers List.

System-wide Improvements

Statewide Procurement Strategy



Dan McGrew

Senior Vice President

Workforce Program Development

System-wide Improvements

Statewide Procurement Strategy

- **Developing policy to ensure utilization of state procured tools.**
- **Analysis on areas where state procurement may be most beneficial conducted by EY (Ernst & Young).**
- **Presentation to Board of Directors expected in October and December 2023 with procurements to begin in spring/winter 2024.**
- **Implementation expected by July 1, 2024.**

FloridaCommerce Report



Lindsay Volpe

Deputy Secretary, Workforce Services

FloridaCommerce



FLORIDA
COMMERCE

CareerSource Florida
Board Meeting

September 19, 2023

Lindsay Volpe, Deputy Secretary

Division of Workforce Services

House Bill 5

- Gaining efficiencies and reducing government's footprint
- Streamlining and aligning Florida's economic development goals
- Accessibility for job seekers and job creators
- Telling the FloridaCommerce story



Economic Update

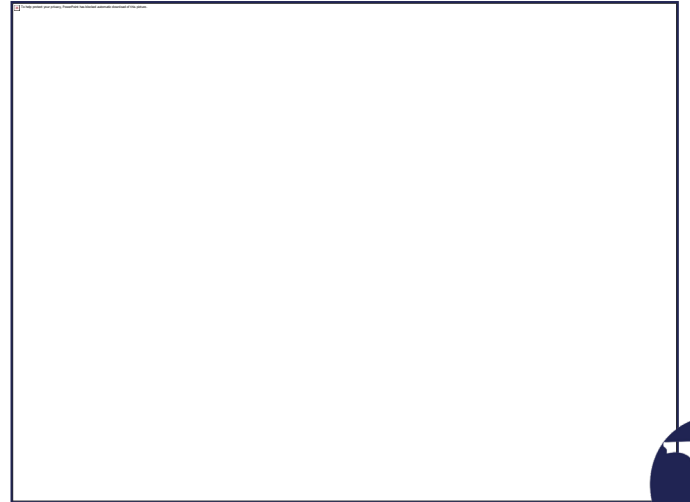
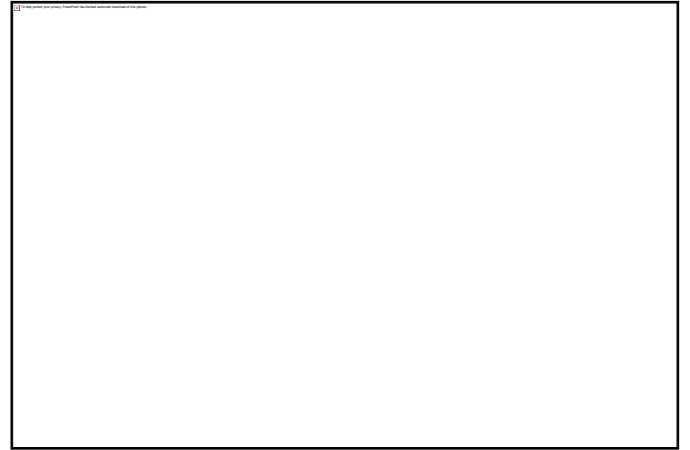
- Florida's Unemployment Rate
 - 2.7% in August 2023
 - 34th consecutive month below national unemployment rate of 3.8%
- Labor force grew by 306,000 jobs over the year
 - Private sector grew by 244,600 jobs (2.9% over the last year)
- Population Growth
 - Remains 1.9% over the year
- 70.8 million visitors as of Q2 2023
 - Increased by 1.3% over the year



Hurricane Idalia

Recovery Efforts

- Disaster Unemployment Assistance (DUA) activated on 09/03
 - Nearly 400 claims have been filed
- Emergency Bridge Loan activated 09/11
- Business Damage Assessment Surveys
 - 640 surveys have been completed as of 09/15



FloridaCommerce Award

Updates

- FloridaCommerce announces more than **\$25 million** available for Florida's rural communities
- Governor DeSantis announces more than **\$1.6 million** to Florida small businesses impacted by Hurricane Idalia through Small Business Emergency Bridge Loan Program
- FloridaCommerce awards more than **\$184,000** for economic development planning through the Competitive Florida Partnership Program
- FloridaCommerce Awards **\$1.2 million** for community planning projects through Community Planning Technical Assistance Grant Program
- FloridaCommerce announces **\$50 million** available through the Local Government Emergency Revolving Bridge Loan Program
- Governor DeSantis announces more than **\$187 million** in awards for communities impacted by Hurricane Sally
- Governor DeSantis awards more than **\$247 million** through the Broadband Infrastructure Program
- Governor DeSantis announces more than **\$13.1 million** to the city of Sanibel through the Local Government Emergency Bridge Loan Program
- Governor DeSantis announces more than **2,265 bonuses** awarded to New Law Enforcement Recruits in the first year of the program
- FloridaCommerce announces **\$75 million** available through the Florida Job Growth Grant Fund
- Governor DeSantis announces Hometown Heroes Program has provided **\$100 million** in down payment assistance to Florida's hometown workers
- Governor DeSantis awards more than **\$6.1 Million** to support Florida's military families



FL WINS Update

- Common Customer Portal Request for Information is now posted to MyFlorida MarketPlace
- First procurement webinar was held August 25, 2023
 - More than 60 attendees
- Refined Target Operating Model
- Secondary Art of the Possible workshops



Reemployment Assistance Modernization Update

Progress since June 2023

- Software Architecture
 - Rules Engine Complete
- Software Procurement
 - Strategic Planning Office (SPO)
 - Oversight (IV&V)
- Data & Analytics
 - Archival and Purge Operational Work Plan
- Security
 - Identity Management and User Authentication
- Launch of Reconnect

Current

- Reactivation of Inactive Batch
- Launch of IVR

Recognition

- FloridaCommerce's use of DUA Dashboards recognized as a "best practice" by USDOL during 2023 audit



Questions & Answers



Local Partners Report



Marcus McBride, Ph.D.

**President, Florida Workforce Development
Association**

CEO, CareerSource Escarosa

Open Discussion | Public Comment



Closing Remarks



Stephanie Smith
Chair

Upcoming Meetings

- Executive Committee Meeting | Oct. 12, Virtual
- Board of Directors and Council Meetings | Dec. 11-12, Virtual