



Local Workforce Development Boards Alignment Evaluation

Chief Local Elected Officials Webinar

February 1, 2023

Virtual sign-in sheet: CLEO Webinar 2



Thank you for joining today's session.

We also have a virtual sign-in form that we ask you to fill out by scanning the QR code as we track everyone we are speaking with during the stakeholder engagement process.

Welcome & Team Introductions



Adriane Grant

CareerSource Florida

Senior Vice President, External Affairs

CareerSource Florida and the Reimagining Education and Career Help (REACH) Act



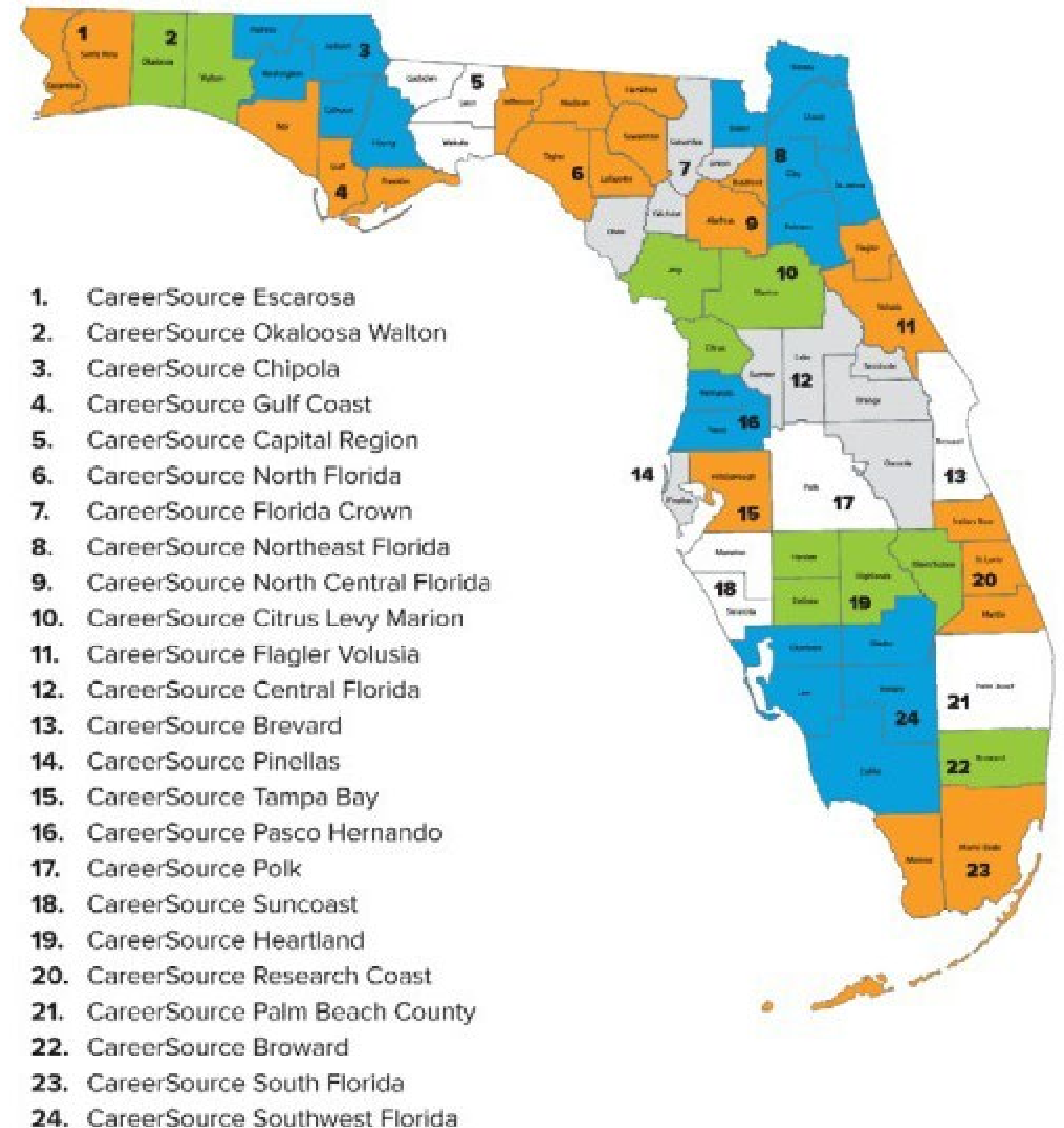
Andrew Collins

**Chief Financial & Operating Officer
CareerSource Florida**



- CareerSource Florida is the Governor's principal workforce policy and investment board. Our partners include the Department of Economic Opportunity, 24 local workforce development boards and 100 career centers throughout Florida.
- Together, we help connect businesses with the talented workforce and training needed to succeed and grow.

CAREERSOURCE FLORIDA NETWORK



The REACH Act

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through the link in the chat.



Reimagining Education and Career Help (REACH) Act

Bipartisan, unanimously approved state legislation signed into law by Governor Ron DeSantis in 2021.

- Designed to increase collaboration and cooperation among businesses and educators while enhancing services to customers.
- Charges the state with reducing the number of local workforce development boards.
- Implementation led by the Governor's REACH Office, in collaboration with CareerSource Florida, the Department of Economic Opportunity, the Department of Education, and the Department of Children and Families, with input from state and local leaders in business, education, and workforce development and other stakeholders.

REACH Act Charge: Local Workforce Development Boards

- Allow the state board (CareerSource Florida Board of Directors) to fulfill the roles and responsibilities of local workforce development boards **or** reduce the number of local workforce development boards.

REACH Act - Local Workforce Development Boards

Alignment Evaluation Initiative Overview and Update



Amy Holloway

Ernst & Young LLP

Principal



REACH Act Alignment Evaluation Guiding Principles and Goals

1

Prioritize implementation of the REACH (Reimagining Education and Career Help) Act and legislative directive to **enhance alignment and accountability** that follows federal Workforce Innovation and Opportunity Act (WIOA) criteria.

2

Identify considerations that **are responsive to the needs of job seekers and business customers** while prioritizing access to services and maximizing available resources.

3

Commit **to open and transparent process** in every phase of work.

4

Engage in holistic listening to drive **transformative solutions**.

5

Communicate proactively to audiences and stakeholders throughout the journey.

Goals of REACH Act Alignment:

1. Eliminate multiple layers of administrative entities to improve coordination of the workforce development system.
2. Establish consistent eligibility standards across the state to improve the accountability of workforce related programs.
3. Provide greater flexibility in the allocation of resources to maximize the funds directed to training and business services.

Source: 2021 REACH Act

Conduct research and discovery, data analysis, and stakeholder engagement to inform alignment considerations for Florida’s 24 local workforce development boards.

***Economic Development
Advisory Services
Practice (EDAS)***

We have served as strategists to 300+ communities in 25+ years. Our mission and passion is to help create and deploy economic and workforce development strategies and practical tools to create more prosperous economies.

***People Advisory Services
Practice (PAS)***

With 10,000+ professionals from all aspects of human capital strategy and the business, we prioritize a human-centric, co-creation approach that strives to define the “why” of the working world.

Business Consulting

We deliver long-term value to our clients, people, and EY by transforming businesses through the power of exceptional business insights, talent, and experiences.

Phase Two: Scope of Work

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Background Research



- Statewide data collection and analysis
- Organizational and operational research



Stakeholder Engagement



- Local workforce development board engagement
- State leader stakeholder engagement



Option Development



- Option development
- February 23 presentation

Background Research: Key Factors for Consideration

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Metropolitan
Statistical Areas
(MSAs)



Commuting
Patterns



State College
System Areas



Economic
Development
Regions

REACH Act and WIOA redesignation requirements



Regional
Planning
Councils



Industry
Composition



Florida
Department of
Transportation



Adult Education
Regional Planning

High priority considerations



Population
growth or loss



Working age
population



Poverty rate
(SNAP/TANF measures)



Educational
attainment

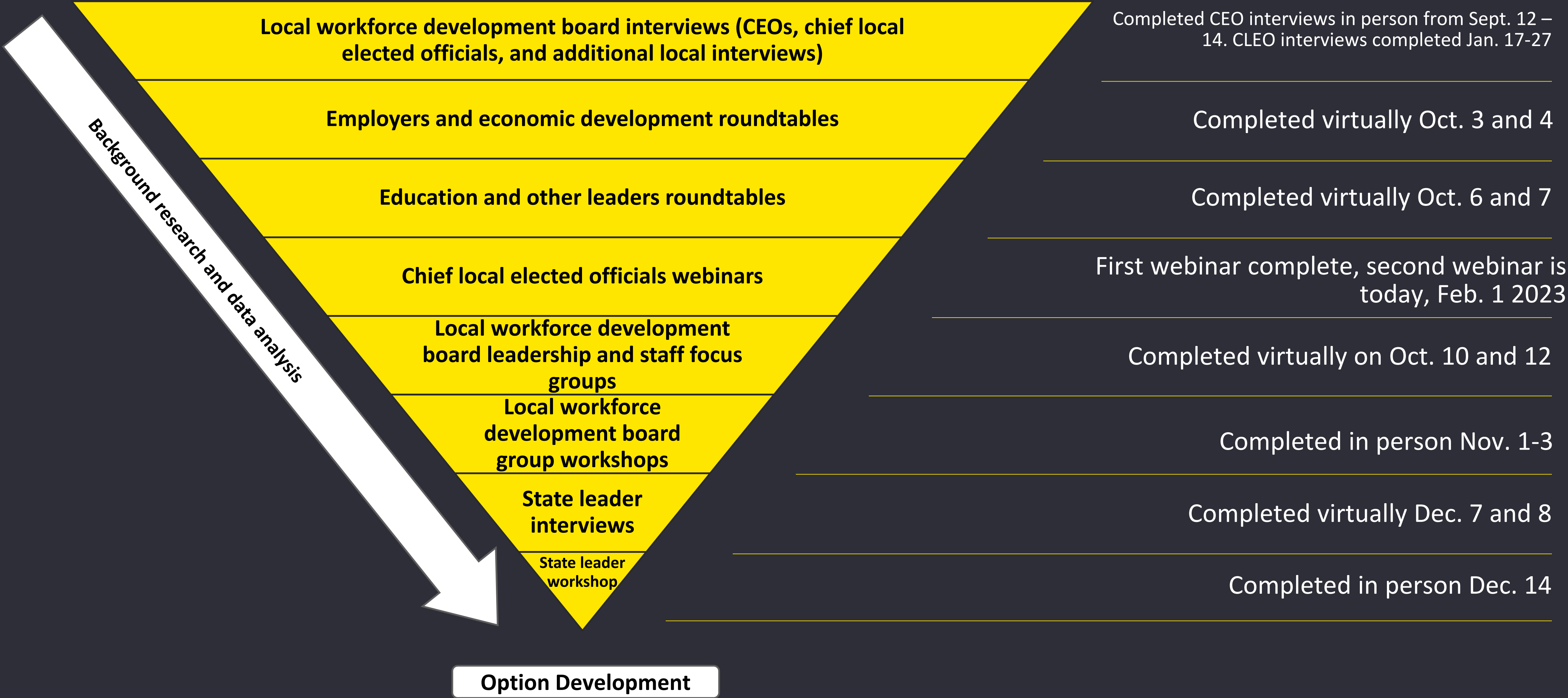


Unemployment and
labor force
participation rates

Other Considerations

Stakeholder Engagement: Nearly 700 Individuals, 130+ Sessions

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Stakeholder Engagement: Top Themes

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Standardize and simplify
policies, procedures, and
operational features



Alignment opposition and
apprehension



Improve technology platforms



Prepare for future growth; align
with target industries



Broaden partnerships



Need for inclusive leadership



Expand and scale
communications and outreach;
provide communications tools



Carefully consider funding; seek
funding together; and share
creative practices from across
the state

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Chief Local Elected Officials: Webinar and Interviews Insights

- October 27 Webinar
- January 17-27 Interviews

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- Continuous and consistent improvement of the system is critical to continue to provide quality workforce development services. The REACH Act is an opportunity to identify and replicate best practices in operations and service delivery around the entire state.
 - There is recognized concern and opposition to reducing the number of local workforce development boards and changing the areas they serve. This is a heightened concern in relation to rural service impacts.
 - CLEOs are proud of the efforts of their local workforce development boards' resourcefulness, collaboration, tenacity, and commitment to their communities.
 - Support, resources, and guidance from state partners will be needed to help enable any changes at the local level.



Chief Local Elected Officials: Webinar and Interviews Insights, cont.

- October 27 Webinar
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- Larger workforce development areas would bring with them larger populations and therefore more resources, access to workforce development assets, and promote even greater regional partnership – enabling the ability to leverage economies of scale in workforce development efforts.
- Customer service and experience should be a key focal point of the future state.
- It is important to align workforce development programs with economic development targets and current employment opportunities.
- The broad diversity of Florida and the unique dynamics within each area should be a top consideration when planning for the future.

Open Discussion | Public Comment



Next Steps



James Mosteller
CareerSource Florida
Director, Government Affairs

CareerSource Florida

Thank You!