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Disapproved _____

Action Item 1

CAREERSOURCE FLORIDA STRATEGIC POLICY AVAILABILITY OF SERVICES TO FLORIDIANS

The Governor and the state workforce development board recognize the vital role local workforce development boards play in ensuring Floridians have access to the resources and services needed to obtain meaningful employment. To achieve this important goal and realize the vision of the Governor, CareerSource Florida, and the Florida Department of Economic Opportunity for equitable access to exemplary workforce services, local workforce development boards share the responsibility for formulating, leading and communicating this vision for the state's workforce system in support of the customers they serve.

This policy and attached resources describe statewide expectations for local workforce development boards as they develop local policies to enhance customer service, set and publicly post hours of operation for one-stop career centers and reinforce the importance of comprehensive communication. These expectations are critical to achieving the Governor and state workforce development board's vision for the state and assisting Floridians with finding gainful employment while connecting them with businesses that are growing their workforce.

This policy applies to CareerSource Florida, the Department of Economic Opportunity and all 24 local workforce development boards. Local workforce development boards shall address local strategies and their policies on availability of services in their local workforce development board plans.

FOR CONSIDERATION

- **Approve CareerSource Florida Strategic Policy on Availability of Services to Floridians**