Kevin Doyle
Chairman

Chairman’s Welcome and Remarks
THE GOAL

Increase the prosperity of workers and employers; reduce welfare dependency; increase economic self-sufficiency; meet employer needs; and enhance productivity and competitiveness.
Today’s Agenda

• Partner Highlight: Florida Rehabilitation Council
• Sector Strategies Policy
• Florida’s Performance Funding Model
• WIOA Unified Plan Two-Year Modification
Bob Campbell

Robert Tison and Associates, Inc.

Florida Rehabilitation Council
Florida Rehabilitation Council

• Federally mandated council
• Governor-appointed members
  ▪ Most members must have a disability to be considered for appointment
  ▪ Various disability-related agencies, organizations and advocacy groups
  ▪ Business, industry and labor representatives
  ▪ Parents, family members or guardians
  ▪ Florida Independent Living Council
  ▪ CareerSource Florida
FRC Primary Functions

- Review VR services and performance
- Review state goals and priorities
- Provide feedback and recommendations to VR
- Analyze customer satisfaction
- Prepare and submit annual report to Governor
Feedback on State Plan

• Implemented as a result of the Workforce Investment and Opportunities Act (WIOA) in 2015

• VR reports progress on recommendations quarterly
Annual Report

• Federal and state-mandated
• Presented in collaboration with VR
  ▪ To the Governor, the President of the Florida Senate, the Speaker of the Florida House of Representatives, the U.S. Secretary of Education and partners
• Highlights the current status of VR
  ▪ Program overviews
  ▪ Expenditures and return on investment
    o Fiscal Year ‘16-'17: For every $1 spent, $8.62 returned to Florida economy
  ▪ Success stories
  ▪ Customer satisfaction survey results
• Promotes unique nature of VR program and services
Council Meetings and Public Forums

Forums/meetings held quarterly

Learn about VR programs, plans and updates

Share ideas, suggestions and concerns
Information Sharing

Current partners on the FRC

- CareerSource Florida
- Department of Education, Division of Blind Services
- Department of Education, Bureau of Exceptional Education and Student Services
- Disability Rights Florida
- Florida Independent Living Council
- Parent Training and Information Centers
Florida’s Federal Dropout Rate for Students with Disabilities

Source: EDFacts File C009
Contact Information

4070 Esplanade Way, Rm. 240K, Tallahassee, FL 32399
Local number: (850) 245-3397; Toll free: (800) 451-4327

E-Mail: FRCcustomers@vr.fldoe.org
Web: www.rehabworks.org under the Rehab Council navigation link
Warren Davis
Policy Analyst

Sector Strategies Policy
Sector strategies, in WIOA, are a primary approach for:
  o Meeting employer needs
  o Building and defining career pathways

Characteristics of sector strategies:
  o Regional, industry-focused approaches to building a skilled workforce
  o Effective in aligning public and private resources
• Foundational work by CareerSource Florida and local workforce development boards:
  o State and local workforce system capacity building
  o Technical assistance, assessments, meetings and workshops throughout the state
  o Technical assistance plans and outreach materials
  o Steering committee of local workforce development partners
  o Critical feedback and input obtained through ongoing webinars
CareerSource Florida Policy 2018.02.14.A.2 offers Florida’s strategic vision for effective sector strategies:

- Driven by high-quality data
- Founded on a shared, regional vision
- Directed by industry
- Leads to strategic alignment
- Transforms how services are delivered to job seekers, workers and employers
- Measured, improved and sustained
Action Item

Sector Strategies Policy


Needed Action

Mary Lazor
Vice President, Strategic Policy & Performance

Florida’s Performance Funding Model
Florida’s Performance Funding Model

• Measures local workforce development boards on customized, agreed-upon goals
• Reflects Florida-emphasized workforce development priorities
• Allows us to identify, measure, reward and replicate success
• Enables data-driven decision making at the state and local levels

Result: enhanced services to Florida businesses and job seekers, including individuals with barriers to employment
Florida’s Performance Funding Model

- Five-year Workforce Innovation Fund grant from the U.S. Department of Labor that ends Oct. 1, 2019
- Grant implementation coming to a close
- Evaluation year commencing
- Analysis of strengths and opportunities
Greg Martin
Principal, North Highland

Florida’s Performance Funding Model
PROJECT OVERVIEW

ANALYSIS

REFINEMENT

COMMUNICATION
PROJECT UPDATE

- Interviewed peer states (4) on performance systems and processes
- Conducted in-depth evaluation of PFM
- Administered local board surveys
  - Compiled survey results and analyzed trends
- Mapped and validated PFM processes
- Identified strengths and opportunities
PRELIMINARY FINDINGS

• Local board survey
  ◦ 21 of 24 boards participated
  ◦ Common themes
    • Business engagement
    • Measurement of all customers served
    • Alignment of PFM with WIOA
  ◦ Webinars preferred for technical assistance
• Data analysis
NEXT STEPS

• Conclude the data analysis
• Conduct additional local workforce development meetings
• Alignment of the PFM with WIOA performance indicators
• Develop and deploy effective communications, including technical workshops
• Recommend strategies to enhance performance
Steve Collins
Senior Director, Performance & Analytics

WIOA Unified Plan Two-Year Modification
Florida WIOA Unified Plan (2016-2020) is consistent with federal and state law with an emphasis on:

- Streamlining services
- Empowering individuals
- Universal access
- Continuous improvement

States and local boards must review and modify strategies to respond to changing economic conditions and workforce needs of the state.
The 2018-2020 Modification:

- Gives CareerSource Florida and its core partners an opportunity to provide updated data about operationalized strategies
- Provides information to federal and state leadership about Florida’s success in workforce and education
- Lays the foundation for the next four-year plan and opportunities for a combined plan
• Contributions were made by all core partners:
  o CareerSource Florida
  o Department of Economic Opportunity
  o Division of Blind Services
  o Division of Career and Adult Education
  o Division of Vocational Rehabilitation
WIOA Unified Plan Two-Year Modification

• Key updates and new initiatives
  o Performance Funding Model, website and continuous improvement
  o CareerSource Florida sector strategies progress
  o ApprenticeshipUSA expansion initiative
  o CareerSource Florida special initiatives
  o Alignment with Florida Chamber 2030 project
  o WIOA implementation with core partners
• Final state plan submitted by March 15.
• Future management of plan
Kevin Doyle
Chairman

Chairman’s Closing Remarks