



CareerSource[®]
FLORIDA



Strategic Policy & Performance Council

Tallahassee | February 13, 2018





Kevin Doyle

Chairman

Chairman's Welcome and Remarks



THE GOAL

Increase the prosperity of workers and employers; reduce welfare dependency; increase economic self-sufficiency; meet employer needs; and enhance productivity and competitiveness.

Today's Agenda

- Partner Highlight: Florida Rehabilitation Council
- Sector Strategies Policy
- Florida's Performance Funding Model
- WIOA Unified Plan Two-Year Modification





Bob Campbell

Robert Tison and Associates, Inc.

Florida Rehabilitation Council



Florida Rehabilitation Council



- Federally mandated council
- Governor-appointed members
 - Most members must have a disability to be considered for appointment
 - Various disability-related agencies, organizations and advocacy groups
 - Business, industry and labor representatives
 - Parents, family members or guardians
 - Florida Independent Living Council
 - CareerSource Florida

FRC Primary Functions



Review VR services and performance

Review state goals and priorities

Provide feedback and recommendations to VR

Analyze customer satisfaction

Prepare and submit annual report to Governor

Feedback on State Plan



- Implemented as a result of the Workforce Investment and Opportunities Act (WIOA) in 2015
- VR reports progress on recommendations quarterly

Annual Report



- Federal and state-mandated
- Presented in collaboration with VR
 - To the Governor, the President of the Florida Senate, the Speaker of the Florida House of Representatives, the U.S. Secretary of Education and partners
- Highlights the current status of VR
 - Program overviews
 - Expenditures and return on investment
 - Fiscal Year '16-'17: For every \$1 spent, \$8.62 returned to Florida economy
 - Success stories
 - Customer satisfaction survey results
- Promotes unique nature of VR program and services

Council Meetings and Public Forums



Forums/meetings held quarterly



Learn about VR programs, plans and updates



Share ideas, suggestions and concerns

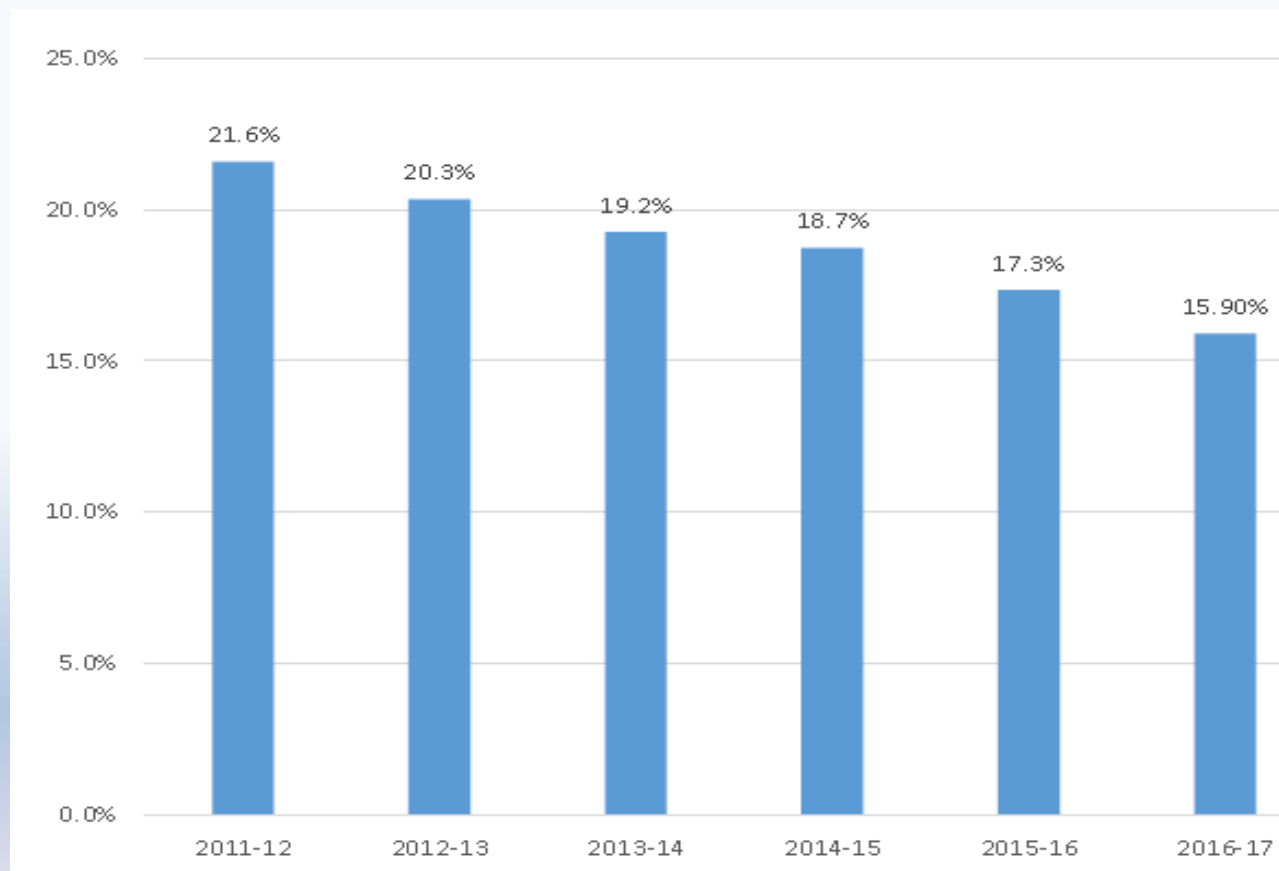
Information Sharing



Current partners on the FRC

- CareerSource Florida
- Department of Education, Division of Blind Services
- Department of Education, Bureau of Exceptional Education and Student Services
- Disability Rights Florida
- Florida Independent Living Council
- Parent Training and Information Centers

Florida's Federal Dropout Rate for Students with Disabilities



Contact Information



4070 Esplanade Way, Rm. 240K, Tallahassee, FL 32399

Local number: (850) 245-3397; Toll free: (800) 451-4327

E-Mail: FRCcustomers@vr.fldoe.org

Web: www.rehabworks.org under the Rehab Council navigation link



Warren Davis

Policy Analyst

Sector Strategies Policy



- Sector strategies, in WIOA, are a primary approach for:
 - Meeting employer needs
 - Building and defining career pathways
- Characteristics of sector strategies:
 - Regional, industry-focused approaches to building a skilled workforce
 - Effective in aligning public and private resources

- Foundational work by CareerSource Florida and local workforce development boards:
 - State and local workforce system capacity building
 - Technical assistance, assessments, meetings and workshops throughout the state
 - Technical assistance plans and outreach materials
 - Steering committee of local workforce development partners
 - Critical feedback and input obtained through ongoing webinars

- CareerSource Florida Policy 2018.02.14.A.2 offers Florida's strategic vision for effective sector strategies:
 - Driven by high-quality data
 - Founded on a shared, regional vision
 - Directed by industry
 - Leads to strategic alignment
 - Transforms how services are delivered to job seekers, workers and employers
 - Measured, improved and sustained

Action Item

Sector Strategies Policy

CareerSource Florida Policy 2018.02.14.A.2 lays out Florida's strategic vision for effective sector strategies.

Needed Action

Consider recommendation of CareerSource Florida Sector Strategy Policy 2018.02.14.A.2. for approval by the Board of Directors.





Mary Lazor

Vice President, Strategic Policy & Performance

Florida's Performance Funding Model



Florida's Performance Funding Model

- Measures local workforce development boards on customized, agreed-upon goals
- Reflects Florida-emphasized workforce development priorities
- Allows us to identify, measure, reward and replicate success
- Enables data-driven decision making at the state and local levels

Result: enhanced services to Florida businesses and job seekers, including individuals with barriers to employment

Florida's Performance Funding Model

- Five-year Workforce Innovation Fund grant from the U.S. Department of Labor that ends Oct. 1, 2019
- Grant implementation coming to a close
- Evaluation year commencing
- Analysis of strengths and opportunities



Greg Martin

Principal, North Highland

Florida's Performance Funding Model

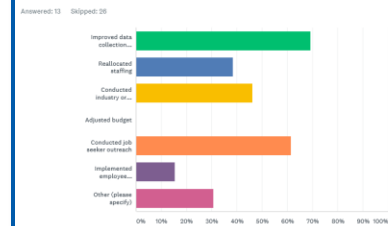


PROJECT UPDATE

- Interviewed peer states (4) on performance systems and processes
- Conducted in-depth evaluation of PFM
- Administered local board surveys
 - Compiled survey results and analyzed trends
- Mapped and validated PFM processes
- Identified strengths and opportunities



What operational changes have your local board made as a result to better serve your customers? (Please select all that apply.)



PERFORMANCE FUNDING MODEL SURVEY

Thank you for contributing your valuable time and expertise to help CareerSource Florida gather information to enhance Florida's Performance Funding Model (PFM). We appreciate your thoughtful consideration and input.

Your responses will be used to inform future PFM enhancements. This information is not being used to evaluate the performance of any local workforce development board.

This survey will take approximately 15 minutes to complete. We will share a summary of the survey results with you. Please give each question careful thought and respond with as much detail as possible.

Again, we thank you for contributing your time to this important effort.

DEMOGRAPHICS

The information in this section is confidential, and will be used to analyze the responses to this survey.

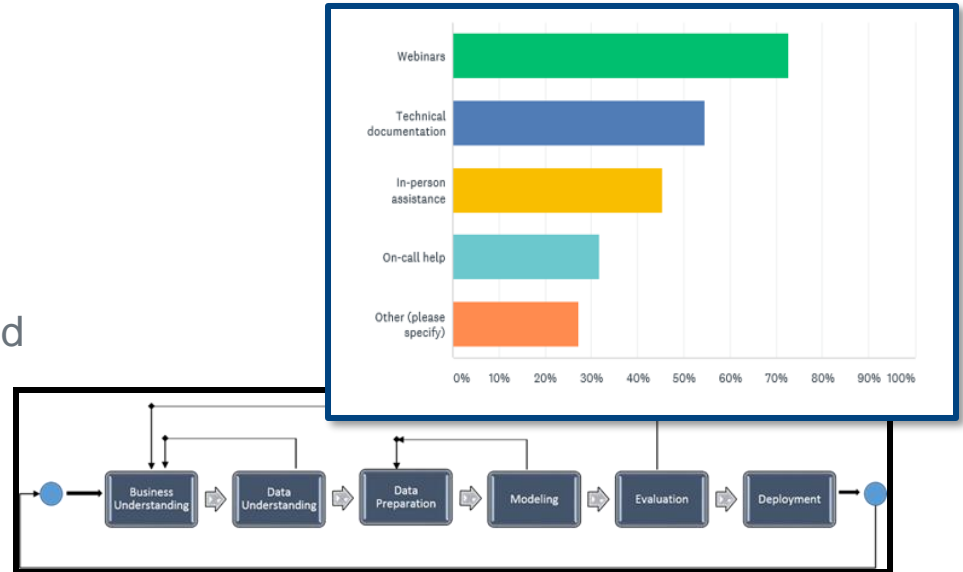
1. Local Workforce Development Board: _____

2. Please indicate your role within the organization:

- Executive Leadership
- Performance Specialist
- Business Liaison
- Other (please specify): _____

PRELIMINARY FINDINGS

- Local board survey
 - 21 of 24 boards participated
 - Common themes
 - Business engagement
 - Measurement of *all* customers served
 - Alignment of PFM with WIOA
 - Webinars preferred for technical assistance
- Data analysis



NEXT STEPS

- Conclude the data analysis
- Conduct additional local workforce development meetings
- Alignment of the PFM with WIOA performance indicators
- Develop and deploy effective communications, including technical workshops
- Recommend strategies to enhance performance





Steve Collins

Senior Director, Performance & Analytics

WIOA Unified Plan Two-Year Modification



- Florida WIOA Unified Plan (2016-2020) is consistent with federal and state law with an emphasis on:
 - Streamlining services
 - Empowering individuals
 - Universal access
 - Continuous improvement
- States and local boards must review and modify strategies to respond to changing economic conditions and workforce needs of the state.

- The 2018-2020 Modification:
 - Gives CareerSource Florida and its core partners an opportunity to provide updated data about operationalized strategies
 - Provides information to federal and state leadership about Florida's success in workforce and education
 - Lays the foundation for the next four-year plan and opportunities for a combined plan

- Contributions were made by all core partners:
 - CareerSource Florida
 - Department of Economic Opportunity
 - Division of Blind Services
 - Division of Career and Adult Education
 - Division of Vocational Rehabilitation

- Key updates and new initiatives
 - Performance Funding Model, website and continuous improvement
 - CareerSource Florida sector strategies progress
 - ApprenticeshipUSA expansion initiative
 - CareerSource Florida special initiatives
 - Alignment with Florida Chamber 2030 project
 - WIOA implementation with core partners
- Final state plan submitted by March 15.
- Future management of plan

A group of business professionals in a meeting. A man in a light blue shirt and striped tie stands in the center, gesturing with his hands as if speaking. He is surrounded by several other people, including a woman on the left and a man on the right, who are looking towards him. The background is a bright, modern office setting. The entire image is overlaid with a semi-transparent blue filter.

Open Discussion | Public Comments





Kevin Doyle

Chairman

Chairman's Closing Remarks





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